

# RE: Error in automatic updates of windows and office

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg02467.html>

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- *From:* TaurArian <[TaurArian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:TaurArian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 18 May 2008 17:40:06 -0700
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See if this helps (ignore the title if not relevant)

Updates are not installed successfully from Windows Update, from Microsoft Update, or by using Automatic Updates after you repair a Windows XP installation

<http://support.microsoft.com/kb/943144>

"Error in automatic updates" wrote:

Hi,

I reinstall my pc and when install office 2003 automatic updates cannot be installed, this is the log of windowsupdate.log

```
2008-05-18 20:04:59:062 1368 560 CltUI AU client got new directive =
'Install Approval', serviceId = {7971F918-A847-4430-9279-4A52D1EFE18D},
return = 0x00000000
2008-05-18 20:04:59:062 1368 560 CltUI AU client creating UI plugin,
clsid={3809920F-B9D4-42DA-92E0-E26265E0FB89}
2008-05-18 20:05:00:093 1000 468 PT WARNING: Cached cookie has expired or
new PID is available
2008-05-18 20:05:00:093 1000 468 PT WARNING: PTWarn: Anonymous plug-in
skipped for WU
2008-05-18 20:05:00:312 1000 468 Misc Validating signature for
C:\WINDOWS\SoftwareDistribution\WuRedir\9482F4B4-E343-43B6-B170-9A65BC822C77\wuredir.cab:
2008-05-18 20:05:00:312 1000 468 Misc Microsoft signed: Yes
2008-05-18 20:05:00:328 1000 468 Report Uploading 14 events using cached
cookie, reporting URL =
http://stats.update.microsoft.com/ReportingWebService/ReportingWebService.aspx
2008-05-18 20:05:18:671 1000 468 Report Reporter successfully uploaded 14
events.
2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:
{EDDACD9C-4EB5-4245-B58C-71FD7E0573DC} 2008-05-18
20:04:20:265-0400 1 202 102 {00000000-0000-0000-0000-000000000000} 0 0
AutomaticUpdates Success Content Install Reboot completed.
2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:
{E400F533-2502-4628-9149-7AE1977190F0} 2008-05-18
20:04:52:250-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0
```

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AutomaticUpdates Success Content

Install Installation Ready: The following updates are downloaded and ready for installation. To install the updates, an administrator should log on to this computer and Windows will prompt with further instructions: – Microsoft Corporation – Modems – Lucent Win Modem

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:  
{B0C9AF4D-4188-4628-94ED-5518FFE35D6C} 2008-05-18  
20:04:58:171-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

Install Installation Ready: The following updates are downloaded and ready for installation. To install the updates, an administrator should log on to this computer and Windows will prompt with further instructions: – Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems – Lucent Win Modem

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:  
{B102BDC7-914F-4B98-BBCB-4846355FB85F} 2008-05-18  
20:04:58:781-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

Install Installation Ready: The following updates are downloaded and ready for installation. To install the updates, an administrator should log on to this computer and Windows will prompt with further instructions: – Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems – Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185)

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:  
{66E407CE-3760-40B6-8626-210FC6D965E8} 2008-05-18  
20:04:58:796-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

Install Installation Ready: The following updates are downloaded and ready for installation. To install the updates, an administrator should log on to this computer and Windows will prompt with further instructions: – Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems – Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185) – Actualización de seguridad para Microsoft Works Suite 2005 (KB943973)

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:  
{19019FB6-702D-4AFE-9409-34476AF40437} 2008-05-18  
20:04:58:843-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

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2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:  
{03CFF50F-C61F-41F3-8C8B-90A9F4F35381} 2008-05-18  
20:04:58:937-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

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Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems –  
Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185) –  
Actualización de seguridad para Microsoft Works Suite 2005 (KB943973) –  
Actualización de seguridad para Microsoft Office Word 2003 (KB950241) –  
Actualización de seguridad de Microsoft Office Outlook 2003 (KB945432)

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:

{EB657521-8FB7-448E-99DE-AC7F637167ED} 2008-05-18

20:04:58:953-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

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for installation. To install the updates, an administrator should log on to  
this computer and Windows will prompt with further instructions: –

Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems –  
Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185) –  
Actualización de seguridad para Microsoft Works Suite 2005 (KB943973) –  
Actualización de seguridad para Microsoft Office Word 2003 (KB950241) –  
Actualización de seguridad de Microsoft Office Outlook 2003 (KB945432) –  
Actualización de seguridad para Microsoft Office 2003 (KB947355)

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:

{2A7C16A6-1792-45C2-9087-A5658A3B737B} 2008-05-18

20:04:59:015-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

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for installation. To install the updates, an administrator should log on to  
this computer and Windows will prompt with further instructions: –

Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems –  
Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185) –  
Actualización de seguridad para Microsoft Works Suite 2005 (KB943973) –  
Actualización de seguridad para Microsoft Office Word 2003 (KB950241) –  
Actualización de seguridad de Microsoft Office Outlook 2003 (KB945432) –  
Actualización de seguridad para Microsoft Office 2003 (KB947355) –  
Actualización de seguridad para Microsoft Office Publisher 2003 (KB950213)

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:

{2117D111-DEDE-4924-BC14-486DCD197484} 2008-05-18

20:04:59:046-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

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for installation. To install the updates, an administrator should log on to  
this computer and Windows will prompt with further instructions: –

Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems –  
Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185) –  
Actualización de seguridad para Microsoft Works Suite 2005 (KB943973) –  
Actualización de seguridad para Microsoft Office Word 2003 (KB950241) –  
Actualización de seguridad de Microsoft Office Outlook 2003 (KB945432) –  
Actualización de seguridad para Microsoft Office 2003 (KB947355) –  
Actualización de seguridad para Microsoft Office Publisher 2003 (KB950213) –  
Actualización para el filtro de correo electrónico no deseado de Microsoft  
Office Outlook 2003 (KB950380)

2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:

{80D80FDA-CED4-484A-A3D8-C879DF29F0E2} 2008-05-18

20:04:59:046-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

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2008-05-18 20:05:18:718 1000 468 Report REPORT EVENT:

{445A4B7A-D8A0-40C4-87D9-3972C25D5365} 2008-05-18

20:04:59:062-0400 1 189 102 {00000000-0000-0000-0000-000000000000} 0 0

AutomaticUpdates Success Content

Install Installation Ready: The following updates are downloaded and ready for installation. To install the updates, an administrator should log on to this computer and Windows will prompt with further instructions: –

Actualización de Outlook 2003 (KB943649) – Microsoft Corporation – Modems – Lucent Win Modem – Actualización de seguridad de Office 2003 (KB945185) – Actualización de seguridad para Microsoft Works Suite 2005 (KB943973) – Actualización de seguridad para Microsoft Office Word 2003 (KB950241) – Actualización de seguridad de Microsoft Office Outlook 2003 (KB945432) – Actualización de seguridad para Microsoft Office 2003 (KB947355) – Actualización de seguridad para Microsoft Office Publisher 2003 (KB950213) – Actualización para el filtro de correo electrónico no deseado de Microsoft Office Outlook 2003 (KB950380) – Actualización de seguridad para Microsoft Office Excel 2003 (KB943985) v2 – Actualización para Office 2003 (KB907417)

2008-05-18 20:05:18:718 1000 468 Agent \*\*\*\*\*

2008-05-18 20:05:18:718 1000 468 Agent \*\* START \*\* Agent: Finding updates [CallerId = AutomaticUpdates]

2008-05-18 20:05:18:718 1000 468 Agent \*\*\*\*\*

2008-05-18 20:05:18:718 1000 468 Agent \* Online = No; Ignore download priority = No

2008-05-18 20:05:18:718 1000 468 Agent \* Criteria = "IsHidden=0 and IsInstalled=0 and DeploymentAction='Installation' and IsAssigned=1 or IsHidden=0 and IsPresent=1 and DeploymentAction='Uninstallation' and IsAssigned=1 or IsHidden=0 and IsInstalled=1 and DeploymentAction='Installation' and IsAssigned=1 and RebootRequired=1 or IsHidden=0 and IsInstalled=0 and DeploymentAction='Uninstallation' and IsAssigned=1 and RebootRequired=1"

2008-05-18 20:05:18:718 1000 468 Agent \* ServiceID =

{7971F918-A847-4430-9279-4A52D1EFE18D}

2008-05-18 20:06:27:187 1000 468 Driver DriverUtil marking

{A0713832-160B-42FD-8B2A-B55E65862385}.100 e\_detectionStateInstallable

2008-05-18 20:06:27:187 1000 468 Driver Matched driver to device

PCI\VEN\_11C1&DEV\_044E&SUBSYS\_044E1235&REV\_02

2008-05-18 20:06:27:187 1000 468 Driver Status: 0x180200a, ProblemNumber:

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00000000  
2008-05-18 20:06:27:187 1000 468 Driver Calculated driver attributes as  
0x00000000  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{A0713832-160B-42FD-8B2A-B55E65862385}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{71EEAC54-58E0-44EE-AC40-9951D1C8857B}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{3BE47429-68D2-41D9-947B-6EB2D71B73FD}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{BF20A84C-6662-4755-B60D-7FE3A090EB01}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent Update  
{EF1EEA96-5EA9-4157-BE05-394B6981987D}.100 is pruned out due to potential  
supersedence  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{79AE03DF-D6EB-4DE2-B59F-37E963D7A69E}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{E33DB88F-49AB-4CCE-AA24-16D952526B6B}.101 to search result  
2008-05-18 20:06:38:515 1000 468 Agent Update  
{B0A19737-38A6-45AE-B2D9-B3B4874BA86B}.101 is pruned out due to potential  
supersedence  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{07C5609D-1792-4E0C-9BC1-41B935B9986F}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{880F4592-A57E-4AF6-AE6C-C2988519DF4E}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent Update  
{0465E15C-4740-4B0E-A451-F69FF1B5FEA6}.100 is pruned out due to potential  
supersedence  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{D6C96BC9-5CD0-4CB8-9614-6BB691E6FFD9}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent Update  
{D14F407B-2F1E-4712-ACE9-8A65FFE6EAD9}.100 is pruned out due to potential  
supersedence  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{F75401A0-0419-48FC-8011-BB0B30C061F8}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{0290B2B7-0830-445B-8FEE-13BB4EBF18B9}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Added update  
{E174AF91-A808-44CE-8936-B425F4581B03}.100 to search result  
2008-05-18 20:06:38:515 1000 468 Agent \* Found 12 updates and 34  
categories in search; evaluated appl. rules of 496 out of 748 deployed  
entities  
2008-05-18 20:06:38:640 1000 468 Agent \*\*\*\*\*  
2008-05-18 20:06:38:640 1000 468 Agent \*\* END \*\* Agent: Finding updates  
[CallerId = AutomaticUpdates]  
2008-05-18 20:06:38:640 1000 468 Agent \*\*\*\*\*  
2008-05-18 20:06:38:828 1000 3e4 AU >>## RESUMED ## AU: Search for updates  
[CallId = {BCF30E8C-3280-4A38-B491-7EDD9F088B40}]  
2008-05-18 20:06:38:828 1000 3e4 AU # 12 updates detected  
2008-05-18 20:06:38:875 1000 3e4 AU #####  
2008-05-18 20:06:38:875 1000 3e4 AU ## END ## AU: Search for updates

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[CallId = {BCF30E8C-3280-4A38-B491-7EDD9F088B40}]  
2008-05-18 20:06:38:875 1000 3e4 AU #####  
2008-05-18 20:19:04:859 1000 5ac AU AU received install approval from client  
for 11 updates  
2008-05-18 20:19:04:859 1000 5ac AU #####  
2008-05-18 20:19:04:875 1000 5ac AU ## START ## AU: Install updates  
2008-05-18 20:19:04:875 1000 5ac AU #####  
2008-05-18 20:19:04:875 1000 5ac AU # Initiating manual install  
2008-05-18 20:19:04:875 1000 5ac AU # Approved updates = 11  
2008-05-18 20:19:04:875 1000 5ac AU <<## SUBMITTED ## AU: Install updates /  
installing updates [CallId = {AB12C23F-EE98-457B-8E80-FF520EDBE45A}]  
2008-05-18 20:19:04:875 1000 1f0 Agent \*\*\*\*\*  
2008-05-18 20:19:04:875 1000 1f0 Agent \*\* START \*\* Agent: Installing  
updates [CallerId = AutomaticUpdates]  
2008-05-18 20:19:04:875 1000 1f0 Agent \*\*\*\*\*  
2008-05-18 20:19:04:875 1000 1f0 Agent \* Updates to install = 11  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
Outlook 2003 (KB943649)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{3BE47429-68D2-41D9-947B-6EB2D71B73FD}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{693A6D8D-DC38-4ABE-BB15-A5BD2DF71D57}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Microsoft Corporation -  
Modems - Lucent Win Modem  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{A0713832-160B-42FD-8B2A-B55E65862385}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad de Office 2003 (KB945185)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{BF20A84C-6662-4755-B60D-7FE3A090EB01}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{F5D6B773-713D-440B-A7CE-4EB66533F0EE}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad para Microsoft Works Suite 2005 (KB943973)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{E33DB88F-49AB-4CCE-AA24-16D952526B6B}.101  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{1095F778-86FF-4AFC-906A-143B8EE8F7BF}.101  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad para Microsoft Office Word 2003 (KB950241)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{E174AF91-A808-44CE-8936-B425F4581B03}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{685D590F-500D-4D7D-84F2-0E0AE5496AE2}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad de Microsoft Office Outlook 2003 (KB945432)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =

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{880F4592-A57E-4AF6-AE6C-C2988519DF4E}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{BE30DC1D-9FE2-4656-8195-4EB6410B4B40}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad para Microsoft Office 2003 (KB947355)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{07C5609D-1792-4E0C-9BC1-41B935B9986F}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{569CAC54-9B54-4B63-88F8-EE5C48D9C930}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad para Microsoft Office Publisher 2003 (KB950213)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{F75401A0-0419-48FC-8011-BB0B30C061F8}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{3BFC3924-FF81-4907-994D-CF5B2A71ADB1}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización para el  
filtro de correo electrónico no deseado de Microsoft Office Outlook 2003  
(KB950380)  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =  
{0290B2B7-0830-445B-8FEE-13BB4EBF18B9}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Bundles 1 updates:  
2008-05-18 20:19:05:218 1000 1f0 Agent \*  
{BB583855-8E85-434F-9668-06B844EF6B3A}.100  
2008-05-18 20:19:05:218 1000 1f0 Agent \* Title = Actualización de  
seguridad para Microsoft Office Excel 2003 (KB943985) v2  
2008-05-18 20:19:05:218 1000 1f0 Agent \* UpdateId =