

Re: Vista SP1

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg02420.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxx>
 - *Date:* Sun, 18 May 2008 14:26:49 -0400
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No.

Please open a free support incident.

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~PA Bear

txlevi wrote:

I have run the readiness tool and all is OK. I have checked all possible solutions offered about the error message. I have also made sure all my dell tools and drivers have the latest versions. I have run the dell tools to evaluate memory, display and other device driver tests.

Is there just a simple tool that would tell a user what driver or patch is missing that keeps the downloaded SP1 release from being installed?

Thanks, in advance.

"PA Bear [MS MVP]" wrote:

Description of the System Update Readiness Tool for Windows Vista:
<http://support.microsoft.com/kb/947821>

Unlimited installation and compatibility support for Vista SP1 is available at no charge through 18 Mar-09

" US:

<http://support.microsoft.com/oas/default.aspx?ln=en-us&prid=11274&gprid=500921>

" CA:

<http://support.microsoft.com/oas/default.aspx?ln=en-ca&prid=11274&gprid=500921>

" UK:

<http://support.microsoft.com/oas/default.aspx?ln=en-gb&prid=11274&gprid=500921>

" AU:

<http://support.microsoft.com/oas/default.aspx?ln=en-au&prid=11274&gprid=500921>

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" Other: <http://support.microsoft.com/oas/default.aspx> | select Windows Vista | select Windows Vista Service Pack 1

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~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

txlevi wrote:

I have tried about everything too. I get the 0X8007000D error. Invalid data. Lots of help, that is.

"Vista SP1" wrote:

"Shenan Stanley" wrote:

Vista SP1 wrote:

I am
wondering
if I am the
only one
that didn't
get SP1 in
windows
update as of
yet? I was
waiting for
it to come
into
Windows
update but
didn't show
up so far
my SP1 has
not shown
up am I the
only one
that hasn't
recieved the
Sp1?

Vista SP1 wrote:

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No you are
NOT the
only one I
have Not
gotten SP1
as of yet
and can
NOT get
any help on
these boards
except the
usual
garbage that
these people
write.. am I
or am I
NOT going
to get the
SP1 yet?
someone
please
answer that
for me. P A
Bear says
its may not
be
offered by
Automatic
Download
and YES it
is.. just not
mine and I
know some
others also.

Examining your sentence
starting with "P A Bear
says"...

Given I believe you mean
that you know some others
(and yourself) that
have *not* been offered
Vista SP1 by automatic
updates, then I have to
ask if you have read the
Microsoft KB article:

Windows Vista Service
Pack 1 [may not be]

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available for
installation from Windows
Update and is not offered by
Automatic Updates
<http://support.microsoft.com/kb/948343>

,,, also posted by PA Bear?
Have you further confirmed
that causes 1-7
do
not apply to your situation?
Have you discovered
anything else?

Have you tried to get free
technical support from those
who created not
only the service pack in
question, but the operating
system it is being
applied to – given that it is
freely offered to you for
problems
surrounding SP1?

Windows Vista Solution
Center
<http://support.microsoft.com/ph/11732#tab0>

Specifically:
<http://support.microsoft.com/oas/default.aspx?prid=11274&gprid=500921>

Might I suggest that you
check out and know the
following pages well:

Windows Vista Service
Pack 1 – Things to Know
Before You Download:
<http://technet.microsoft.com/en-us/windowsvista/bb968859.aspx>

Windows Vista Help: Learn
how to install Windows
Vista Service Pack 1
(SP1):
<http://windowshelp.microsoft.com/windows/en-us/Help/133c8953-c9cd-4fa>

As those pages will make
sure that the problem is not
something already
solved in those pages and so

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you can tell the people you contact at Microsoft using the link above that you have indeed checked those things (I'd suggest printing those pages and going through each problem noted with Vista SP1 and its installation and confirming it should not be a problem on your system and checking that item off the list and then – if you go through them all – using that list to explain to the Microsoft Tech Support what you have tried and know is not your problem. It is better – for all parties involved – if the one experiencing the issue understand it as well as possible before calling. Shortens the troubleshooting time immensely as well as the one experiencing the issue has more familiarity with the tasks they may be asked to do after checking into it at their own pace of learning.)

Then – after your problem is resolved or not, even during the resolution (write things down) – I highly suggest you come back here and post your entire situation and the end–solution for the benefit and reading of everyone.

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Shenan Stanley
MS–MVP

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How To Ask Questions The

Re: Vista SP1

Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>

Yes I have called Microsoft with still no help.. I have and I believe there are two updates that you need for SP1 and those are kb 937289 and kb 938371 they are both in my Windows update and are successfully installed . When I called Microsoft they downloaded for me kb 947821 then Microsoft person told me that would clear it up and then I should see SP1 which of course I didn't and still don't have SP1 in my update history... so i said well maybe after this months downloads which happened this evening maybe I would see it and again I was disappointed because I still don't have SP1 show up on my Automatic Updates in my Microsoft update.. so my question is when will I get it or will I be getting it in my Windows Update? I don't want to try the standalone for SP1 because Microsoft says they strongly recommend us to wait for Windows Update and again when is it going to show up on my Windows Update?? And I know there are many others that still don't have SP! and again my question is will I be getting my SP! in my Windows update... I have checked over the web site and checked over it to see what is wrong.. waiting for a call back from Microsoft but this is frustrating NOT getting SP1 to show up on my Windows Update.