

Re: Can not get Windows auto updates to work!

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg02379.html>

- *From:* Tom <Tom@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 18 May 2008 06:04:02 -0700
-

Thanks PA Bear, that worked and I'm updated as we speak (or text).
Thanks!

"PA Bear [MS MVP]" wrote:

Start | Run | (type or copy/paste) regsvr32 MSXML3.dll | [OK]

If no joy, see....

WinXP SP3 – Read all prerequisites for a successful installation

<http://msmvps.com/blogs/harrywaldron/archive/2008/05/08/windows-xp-sp3-read-all-prerequisites-for-a-s>

Steps to take before you install WinXP SP3

<http://support.microsoft.com/kb/950717>

<IMHO>

Temporarily disable all real-time protections afforded by your anti-virus application, any anti-spyware applications, and any third-party firewall prior to installing SP3. If you disable a third-party firewall, make sure you then enable the Windows Firewall: The machine should not be connected to the internet without an active firewall.

NB ZA Free users: Uninstall ZA Free via Add/Remove Programs and enable the Windows Firewall before installing SP3.

After installing SP3 /and rebooting twice/, check to make sure your real-time protections have been re-enabled; If you disabled a third-party firewall, remember to re-enable it and disable the Windows Firewall.

</IMHO>

Or just skip to the chase and open a free support incident...

Free unlimited installation and compatibility support is available for Windows XP, but only for Service Pack 3 (SP3), until 14 Apr-09. Chat and e-mail support is available only in the United States and Canada.

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" US:

<http://support.microsoft.com/oas/default.aspx?ln=en-us&prid=11273&gprid=522131>

" CA:

<http://support.microsoft.com/oas/default.aspx?ln=en-ca&prid=11273&gprid=522131>

" UK:

<http://support.microsoft.com/oas/default.aspx?ln=en-gb&prid=11273&gprid=522131>

" AU:

<http://support.microsoft.com/oas/default.aspx?ln=en-au&prid=11273&gprid=522131>

" Other: <http://support.microsoft.com/oas/default.aspx?gprid=1173> | select Windows XP | select Windows XP Service Pack 3

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~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

Tom wrote:

Windows XP Pro Srv2 started on Tuesday the 13th, All updates up to then. I had my computer off for the last week, vacation. Started up on Monday. Running McAfee and that is up-to date. I also run Spyware Doctor which I ran today again to see if something got me. Only small junk. I have tried the Windows web site and it gives me an error (0x8002801D) I will look at that page. Thanks for the help!
Tom

"PA Bear [MS MVP]" wrote:

Windows version? Is this a sudden, new problem? Did Automatic Updates ever work? Can you use Windows Update website successfully (assuming WinXP)?

What anti-virus application or security suite is installed? What anti-spyware applications (other than Defender)? What third-party firewall (if any)?

Please see this page <http://dts-l.net/goodpost.htm> then post back to this

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thread with the information we'd need to be able to assist you properly.

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Tom wrote:

I go to services.msc and try to start automatic updates it says error

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The service cannot be started, I also try to do this too.

Click Start >> Run >>

Type the follow command in the Open box.

"regsvr32 wuapi.dll" (w/o quotes)

Press Ok

Type "regsvr32 wups.dll" (w/o quotes)

Press Ok

Type "regsvr32 wuaueng.dll" (w/o quotes)

Press Ok

Type "regsvr32 wucltui.dll" (w/o quotes)

Press Ok

Still won't work.

Any other ideas?

Thanks

Tom