

Re: Can't install updates Error code 0X80070643

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg02196.html>

- *From:* pommie susiecue <pommiesusiecue@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 16 May 2008 21:15:03 -0700
-

Hi there, first time on this site hopefully you can help me.
have very little knowledge of computers so little worried i might make
further errors. can anyone sent details so that this dummy may be able to
fix problem

—
susiecue from coffs harbour

"Frustr8d_lady" wrote:

Hi Shenan Stanley
I am having the same problem with the error code coming up everytime i try
to download MSN messenger live, and after searching everywhere I could think
of on the net... (a couple of hours) I have finally found some advice which
provides a plausible solution!... (you're advice :-))

I did everything that you said, step by step however the error message is
still showing??? However, I didnt understand the bit where you wrote about
the command line switch "wuforce"???

Could you please offer some advice?

VERY FRUSTRATED!

"Shenan Stanley" wrote:

Hinkywil wrote:

I have been trying to do updates for months now, thinking it
was
just a problem within Microsoft windows. I still can't install,
don't have a clue as to what that error code means. Does
anyone
know or can you tell me how to find out what that error code
means??? I'd be extremely grateful for anyones help on this
matter...

Re: Can't install updates Error code 0X80070643

Shenan Stanley wrote:

See the response(s) to your almost identical posting in this newsgroup...

PaulE wrote:

Well gee thanks Shenan, that was about as helpful as a cut finger in a glass of vinegar! I'm having the same problem as Hinkywil and your smart response directing us to a link explaining how to ask questions the smart way was, well, simply pathetic. Did it not occur to you that Hinkywil and people of a similar frustration need help and not some smart geek telling us how stupid we are. It's bad enough Microsoft not making matters easier by introducing these issues without people like you adding to the frustration!

Does anyone have a suitable and acceptable answer to this annoying issue with Microsoft update?

Shenan Stanley wrote:

First off – that is always my signature – never changes. Has been for two+ years. If you took offense to it – it was for lack of research on your part and knowing that is *not* directed at anyone in particular – but is left there as a general reference – always in my signature.

If you had actually took what I said and searched for Hinkywil's other posting you would have not only seen that my signature was the same in the other answer – but that there was a suggested procedure to follow to help resolve their issue (assuming they were using Windows XP – like you there has been no information of substance given to resolve a problem that only the poster

Re: Can't install updates Error code 0X80070643

sees.) I
told the responder to see my response to their other
(identical)
question as they must have mistakenly posted it twice and I
saw no
need to answer it twice – they could just see the message
they
posted earlier about the same issue and the associated
answers. I
am sorry you did not take that advice and decided to take out
your
frustrations on me.

For *your* benefit – here is what I asked/told them:

Operating system in question?
Updates in question?
What have you 'tried'?

Get Dial-a-Fix:
<http://wiki.djlizard.net/Dial-a-fix>

Use its options to fix:
– Windows Installer
– Windows Update
– All the Registration Center options.

Turn off the "Empty System32\Catroot 2"
Do NOT do "Flush SoftwareDistribution".

Then click "GO" and wait until it is done... Reboot will be
needed.

– Download/Install Windows Update v3.
<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482fc-5f56-4a38-b838-de>
(You *will* need to install it using the command line switch
"/wuforce" right
after the reboot – immediately after logging in.)

– Download/Install the 927891 patch.
<http://www.microsoft.com/downloads/details.aspx?FamilyId=7A81B0CD-A0B9-497E-8A8>

– Reboot.

– Visit <http://windowsupdate.microsoft.com/> and scan
for/install
updates.

– Come back and let us know how things went!

Re: Can't install updates Error code 0X80070643

PaulE wrote:

In which case I sincerely apologise.

My frustration clearly caused a narrow focus and I'd not understood the first line of your response.

I've experienced too many pointless and superior responses to questions in the past, having clearly explained the particular problem, and have grown tired of knowledgeable people putting down the less knowledgeable.

I'm grateful you don't simply ignore my previous response and repeated your previous advice to Hinkywil which, I'm glad to say, has solved my problem.

Mia Culpa

I am glad the solution worked for you. Hope your computer and yourself stay healthy – for the former, you can always come here and ask for help. ;~)

--

Shenan Stanley
MS-MVP

--

How To Ask Questions The Smart Way
<http://www.catb.org/~esr/faqs/smart-questions.html>