

# Update KB950749 and Error Code Dx80070005

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg01901.html>

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I'm new to computers and this group. I have Windows XP Pro with automatic update set. Automatic Update KB950749 failed to install today and yesterday. When I click the "failed" icon, I get error code Dx80070005. I see there are options to find out what is wrong – but when I try these I run into dead ends. For example, I see in one spot that there is no Microsoft charge for update issues – but elsewhere I get the message that my computer is not eligible for this and that there will be a \$59 charge. I encountered other frustrations.

Is there an easy answer to my problem?

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