

# Re: Cannot Install SP-1

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg00445.html>

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  - *Date:* Mon, 5 May 2008 15:30:01 -0700
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Windows Update pops up on my screen as it is at this moment telling me I have an important update to install. So I click "Install"...about 5 minutes later a windows opens with the Update's EULA. The "next" button is grayed out. So I scroll to the end of the EULA to click on something and here's what's there:

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- availability of a digital proof of license

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Connection Sharing and Telephony Services. However, you may not exceed a total of 5 connections at one time.

### 2. MANDATORY ACTIVATION.

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<http://go.microsoft.com/fwlink/?Linkid=96550>.

b. The software will from time to time perform a validation check of the software. The check may be initiated by the software or Microsoft. To enable the activation function and validation checks, the software may from time to time require updates or additional downloads of the validation, licensing or activation functions of the software. The updates or downloads are required for the proper functioning of the software and may be downloaded and installed without further notice to you. These updates and downloads may be delivered to you through the Windows Update service (if you use the service) or through other means. During or after a validation check, the software may send information about the software, the device and the results of the validation check to Microsoft. This information includes, for example, the version and product key of the software, any unauthorized changes made to the validation, licensing or activation functions of the software, any related malicious or unauthorized software found and the Internet protocol address of the device. Microsoft does not use the information to identify or contact you. By using the software, you consent to the transmission of this information. For more information about validation and what is sent during or after a validation check, see <http://go.microsoft.com/fwlink/?Linkid=96551>.

c. If, after a validation check, the software is found to be counterfeit,

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and you may

- receive reminders to obtain a properly licensed copy of the software, or
- need to follow Microsoft's instructions to be licensed to use the software and reactivate,

and you may not be able to

- use or continue to use the software or some of the features of the software, or
- obtain certain updates or upgrades from Microsoft

d. You may only obtain updates or upgrades for the software from Microsoft or authorized sources. For more information on obtaining updates from authorized sources see <http://go.microsoft.com/fwlink/?Linkid=96552>.

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- Windows Update. To enable the proper functioning of the Windows Update service in the software (if you use it), updates or downloads to the Windows Update service will be required from time to time and downloaded and installed without further notice to you.

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- d. To identify genuine Microsoft software, see <http://www.howtotell.com>. EULAID: VistaSP1\_R1.0\_Upgrade\_RTL\_en-US

As you can see there is nothing to click on and the "next" is still grayed out. My only option is to "cancel" and I do and well wuddayano...up pops Window's Update telling me I have an important update to install.

HELP please...I'm concerned about the security of my system without this update.

Jana

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"PA Bear [MS MVP]" wrote:

Did Windows Update offer SP1 or did you choose to attempt to install it manually?

Did you try just hitting the ENTER key?

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~Robear Dyer (PA Bear)

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MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002  
AumHa VSOP & Admin <http://aumha.net>  
DTS-L <http://dts-l.net/> s

Chico Chick wrote:

Hi Helpers,

The first frame for installing SP-1 requires I read the EULA. So I do...and scroll to the bottom of the EULA but there is no "I accept" box so I cannot move forward and install.

Please help with this issue. I have tried re-doing it several times and I get the same thing. Thank you.

ChickiPie