

Re: Updated driver: IDT Hi Def Audio CODEC: Disabled my Audio devi

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-05/msg00197.html>

- *From:* Baxter <Baxter@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 2 May 2008 13:43:01 -0700
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Ok, so here goes.

As my post above states, I was on Microsoft chat support for 4 hours, deleted sigmatel, installed IDT, no sound and it installed 16 sound devices labeled SndTDriverV32, whatever that is, but it did allow me to install SP1. Rebooted after SP1 finished, still no sound with IDT and the 16 other devices. Strange thing is that if I played music, the sound level indicator on the volume bar moved up and down with the music, but nothing came out my speakers, speakers were enabled as my default also, but nothing. I went into device manager and started uninstalling all of the 16 SndTDriverV32 devices, one at a time, one of them required a reboot to delete, then finally I uninstalled the new IDT driver, rebooted, this time I got the x over my sound icon in the tray and it said "no sound device installed" (obviously) I then installed the latest Sigmatel codec that was actually the one that was blocking the SP1 update, reboot, and all works fine! got sound, got SP1, and no problems at all. fingers crossed

"WanttoknowSal" wrote:

"Dave Horne" wrote:

Go to Dell's web site – this is a known problem with a solution.

<http://www.dellcommunity.com/supportforums/> There are also other threads here that address this.

"Per Nermo" <nermo@xxxxxxxxxx> wrote in message
news:AEF8E38D-D63B-446E-A570-71C264DA36BD@xxxxxxxxxxxxxxxxxx

Re: Updated driver: IDT Hi Def Audio CODEC: Disabled my Audio devi

I was encouraged today bt WindowsUpdate to install (yesterday's) optional new version (from Sep 2007 ?) of the "IDT High Definition Audio CODEC" (driver), and having done so, after a system Restart, I got the message "No sound device installed" (and the loudspeaker icon was crossed out red in the System Tray).

I then entered the CP – System – Device handler – Sound device – and 'rolled back' to the previous driver version, then OK'd and immediately my Sound Device was back again, fresh and sound (literally).

How is it that we obviously can not trust Microsoft to provide fully tested software pushed by Windows Update ? What is MS intending to do to avoid problems like this ?

OR: What did I do wrong to experience this ? Did I miss a warning that installing this update might remove my Sound Device ?

Does there exist a means to "re-enable" the Sound Device with the updated driver version installed ?

(I'm running Vista (Home Premium) SP 1 (installed on Apr 18 through WindowsUpdate) on a DELL 9400 Inspiron LapTop)

regards,
Per Nermo
Oslo, Norway

Last night received a IDT Audio Update from Windows stating it was optional. It is High Definition Audio CODE. Since that time, the computer has no audio device message. You click on the icon and shows no sound for the mobility center. How can a update to help, wipe out your entire sound sytem for your computer? This computer is running Vista Home Premium and is a Gateway. Can someone answer this and offer a solution? What can I do to restore it? I know how you feel, Per Nermo. Thank you, WanttoknowSal – USA