

## RE: Zune Error Code: Ox80070643

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-04/msg01174.html>

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- *From:* Michael <[Michael@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Michael@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 13 Apr 2008 22:11:00 -0700
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I kept getting this error over the weekend despite the fact it had been working fine over the last several months. I resolved it by manually finding the driver (ZUNEDRIVER.DLL) within the Program Files folder, copying it to a disk; and then reinstalling it using the DEVICE MANAGER. Worked like a charm.

"wolf" wrote:

I have windows XP home edition on a dell xps laptop. I have tried to update the Zune software to version 2.1 with no luck. I get the message, "Setup must stop because the required package 'Zune' failed to install. Could not access network location SystemFolder. Error code: 0x80070643." I went to <http://go.microsoft.com/fwlink/?LinkID=101253>. I have used microsoft update to catch up on perhaps necessary downloads. In addition, I have manually downloaded the latest Microsoft .Net Framework, Microsoft Media Format 11 runtime, XMLite, and for whatever reason it said Error Reporting could be a cause— so I enabled it under Services.msc. These supposed solutions have had no effect, as such I get the same error time and again when it is around 20% during installation. Any ideas?