

## Re: KB944338 fails

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-04/msg00502.html>

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- *From:* "PA Bear [MS MVP]" <[PABearMVP@xxxxxxxxx](mailto:PABearMVP@xxxxxxxxx)>
  - *Date:* Tue, 8 Apr 2008 19:49:55 -0400
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Sit tight, Jeff, and wait for Eric to respond, hopefully in a reply to this thread.

Jeff wrote:

Windows xp pro sp2 I have all updates critical and optional

but do not have this applied....

Group Policy Preference Client Side Extensions for Windows XP (KB943729)

As stated above I applied 5.7

and now windows update does not offer (KB944338).

"PA Bear [MS MVP]" wrote:

Windows version?

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Start a free Windows Update support incident request:  
<https://support.microsoft.com/oas/default.aspx?gprid=6527>

Support for Windows Update:  
<http://support.microsoft.com/gp/wusupport>

For home users, no-charge support is available by calling 1-866-PCSAFETY in the United States and in Canada or by contacting your local Microsoft subsidiary. There is no-charge for support calls that are associated with security updates. When you call, clearly state that your problem is related to a Security Update and cite the update's KB number (e.g., KB944388).

For more information about how to contact your local Microsoft subsidiary for security update support issues, visit the International Support Web site: <http://support.microsoft.com/common/international.aspx>

Re: KB944338 fails

For enterprise customers, support for security updates is available through your usual support contacts.

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~Robear Dyer (PA Bear)  
MS MVP–Windows (IE, OE, Security, Shell/User)  
AumHa VSOP & Admin; DTS–L.net

Jeff wrote:

windows up date says failed 3 times.

I have tried manuel download as well and get a message saying....

setup error

The version of internet explorer you have installed does not match the update you are trying to install.

I have IE 7.

Anyone have an idea as to what I should do now?