

RE: Windows Update Error Code: 80070005 Completely fixed

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-04/msg00319.html>

- *From:* Windows vista update error: 80070005
<Windowsvistaupdateerror80070005@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 5 Apr 2008 15:28:00 -0700
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"Windows vista update error: 80070005" wrote:

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Getting the 80070005 error when attempting windows update – vista ultimate
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Office 2007

I did a google search and some results said it was an access denied problem and suggested using SubInACL but none of them said if the error number or the program was for vista specifically, and SubInACL does not list vista as supported. I tried it anyway with no success. One site had a suggestion to change some things with Dcomcnfg but nothing there needed changing. I also tried to download two different manual install files for the windows update installer but both of them failed. I tried to download SP1 manually and install it and got the same error(80070005). I followed the link that SP1 gave me from the error and tried the steps there but they didn't work. I tried to download a couple updates to help fix update problems(one released a day before SP1) but both said "The update does not apply to your system". I checked the windowsupdate.log and the last two KB's that appeared before the problem are KB946041 and KB905866. I tried to download and install them but got the same message as the other manual downloads. When you click on a manual download file it says "searching for updates". Do the manual install files still use windows updates to install? Kinda funny how a fix for windows update can't install because of the problem that it's trying to fix. Tried system restore and that didn't work. Tried to reset the SoftwareDistribution folder and that didn't work either.

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2008-03-13 10:02:10:762 1180 1408 Handler FATAL: UH: 0x80070005:
EvaluateApplicability failed in CCbs::EvaluateApplicability
2008-03-13 10:02:10:762 1180 1408 Agent WARNING: Failed to evaluate
Installed rule, updateId =
{1146F9E6-B059-47AB-A6B5-D62A5CA5F3A4}.100, hr =
80070005
```

These couple lines appear hundreds of times in windowsupdate.log
I could report the problem in an email but I figured i'd try here first.
And I might have provided more usfule information on the problem.

So... any more ideas?

The first time I ran the .bat file for SubInACL.exe that I found at <http://blogs.msdn.com/astebner/archive/2006/09/04/739820.aspx>, I think the majority of changes failed but I thought it might be normal, or the changes required administrator privileges. Instead of just double-clicking the .bat file I went to accessories in the start menu and right-clicked command prompt to run it as administrator. Then I ran the .bat file from the command prompt and most of the changes were successful. I did this in the administrator account too but I think running the .bat file from the command prompt as administrator is what did it. After a restart I no longer got the 80070005 error.

It took a long time for windows update to finish searching for updates but when it was finished there were two updates that needed to be downloaded but when I tried to download them I got the error 80246008. I'm assuming this is unrelated but who knows. I checked a Microsoft article on this and it said to start the BITS service but when attempting to do that I get error 2: The system cannot find the file specified. I tried using bitsadmin but several commands end with error 0x80080005. The /util /repairservice command tells me I can't use it on the version of the operating system. I deleted the two qmgr files in the downloader folder too and used the regsvr32 command with several files. initpki.dll and msxml.dll told me the specified module was not found and qmgr.dll said it was loaded but the entry point DllRegisterServer was not found. I'm still searching for a solution to this problem.

The solution for 80070005 that worked for me is in my previous post in the first paragraph.

For the BITS problem, I found the solution at the following link:

<http://forums.techguy.org/windows-vista/638599-solved-windows-auto-update-background.html>

Replaced good registry data for the bits service for what was on my computer and after I restarted, the BITS service was working and Windows Update worked. I changed permissions for the registry entries just to be safe. Maybe both errors I had were both caused by permissions or at least the same problem. Not everyone has had this problem but it has happened several times

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so it must be something specific. Thought I might mention this computer has Norton (I think 2003 or something like that) and Microsoft Office Small business 2007.

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