

Re: HID Non–User Input Data Filter Error

Source:

<http://www.tech–archive.net/Archive/Windows/microsoft.public.windowsupdate/2008–04/msg00092.html>

- *From:* Garth H <GarthH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 2 Apr 2008 12:26:02 –0700
-

I have already done this twice without benefit. This error has no perceptible effect on the only USB device that is attached, the MICROSOFT mouse! I have also tried both disabling and deleting the HID item that shows up in the device list as unknown device but it reappears on the next boot. It's so unknown I have searched all over the physical machine and cannot find it. I have loaded / installed the latest Intel drivers and BIOS for the machine which has an Intel Pentium D processor and an Intel D945GNT motherboard.

I have hidden the (already downloaded) update named above which shows up in Windows / Microsoft Update, which always fails when applied. >>>>>> If anyone knows how to remove the download from the machine, that would be helpful ... perhaps a fresh download might work. <<<<<<

Otherwise I shall live with this until my next format of my system C: drive and install which will take place in about mid–July. It would be nice to know where the downloaded updates are stored so that one doesn't have to go through downloading 100+ updates every 4–6 months when I do a full install. Fortunately all my data and applications are on other drives.

—
RGH

"realcestmoi" wrote:

Hi there,

Try deleting the Intellipoint drivers and re–install them and see if that solves the problem.

Best regards,
Michel Denie

"Garth H" <GarthH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8A3C91D8–A9C9–44B9–A634–AA92B84F50F7@xxxxxxxxxxxxxxxxxxxx>

Michel ou RéalC'estMoi: Equipment that triggered the Windows Update is

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Microsoft Wireless Laser Mouse 5000; associated software is Intellipoint 6.2.

As noted this was after a repair reinstallation. This HID Non–... etc was on prior to that time without problem. Drivers themselves for device OK; just this constant attempt to install HID Non–... at every boot (or every scan for new hardware, which I use to bring SCSI device online after turning them on or hot–plugging SCSI drives)

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RGH

"realcestmoi" wrote:

Hi there,

It sounds like a driver update has occurred which messed up the USB settings.

Hopefully you did not take any non MS driver(s) from windows update?

Never take drivers from windows update unless they are intended for Microsoft hardware.

If an updated driver is needed because the hardware does not work proper go to the manufacturers website to look for an updated driver.

If it ain't broke: do not try to "FIX" it.

If you did take the optional drivers from windows update try booting last known good configuration, rolling back on the driver or use system restore in safe mode prior to a date of the problem or restore from the full system backup you hopefully made.

Assuming you are using Windows XP: here you can see how to roll back on a device driver:

<http://www.microsoft.com/windowsxp/using/helpandsupport/learnmore/driverrollback.mspx>

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You can disable the update in question appearing when automatic updates is set by going to the windows update website and unmark (hide) driver in question.

Best regards,
Michel Denie

"Garth H" <GarthH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:910E6CAB-3ECA-482F-8416-1FEFFBB29193@xxxxxxxxxxxxxxxxxxxx

I have been through all that Martin did and with the same results. In addition, have done a repair install of WIN XP-SP2 with all the attendant problems (now solved) and still I get this problem. Don't know where to turn short of format HDD and complete reinstall, because the New Hardware message comes up and fails on every reboot. However, the MS Wireless Laser Mouse 5000 seems to function without problem. Think that problem could be related to a defective file downloaded by Microsoft update (since never has to download it before failing) ... any way to delete such a downloaded file?

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RGH

"Martin" wrote:

I just ran Windows Update and tried installing the fix for this problem. Unfortunately, it would not install and gave me Error Code:

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0x80070643.
Anyone know what this
means?

Thanks!

"Martin"
<martin.shipon@xxxxxxxxxxxx>
wrote in message
[news:zSA2j.13198\\$r81.9230@xxxxxxxxxxxx](mailto:news:zSA2j.13198$r81.9230@xxxxxxxxxxxx)

After
updating
my system
from
Windows
XP Home
to
Professional,
I
receive
the
following
error each
time I boot
my system:

Cannot
Install this
Hardware

There was a
problem
installing
this
hardware:

HID
Non–User
Input Data
Filter

An error
occured
during the
installation
of the
device

Re: HID Non–User Input Data Filter Error

Fatal error
during
installation

My
computer is
a Dell
Inspiron
5100 and
the mouse
that is
giving me
the
trouble is a
Microsoft
Wireless
Notebook
Optical
Mouse
1.0A. So
far,
I've
tried the
following:

- Rolling
back the
driver to a
prior
version.
- Installing
Microsoft
Intellipoint
6.2
software.

Any
suggestions
would be
appreciated.

Thanks!

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