

# Re: Vista Update Installs Over and Over

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-03/msg01671.html>

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  - *Date:* Mon, 31 Mar 2008 12:09:00 -0400
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Perhaps your posts would get more replies if you'd tell us (1) what update keeps reinstalling and (2) if there are any errors associated with these installation failures.

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How to troubleshoot Windows Update, Microsoft Update, and Windows Server Update Services installation issues:

<http://support.microsoft.com/?kbid=906602>

1. See the "Need more help? Tell us what problem you are having" section of <http://support.microsoft.com/?scid=ph:en-us:6527>

2. You cannot install some updates or programs  
<http://support.microsoft.com/default.aspx?scid=kb:en-us:822798>

3a. Check Windowsupdate.log (%windir%\Windowsupdate.log) for errors associated with the download/install.

How to read the Windowsupdate.log file  
<http://support.microsoft.com/kb/902093>

3b. Compare errors to those listed here:  
<http://www.bleepingcomputer.com/blogs/mowgreen/index.php?showentry=1122> and/or go to <http://windowsupdate.microsoft.com> > click on Help and Support link in left pane > Solve problems on your own.

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Start a free Windows Update support incident request:  
<https://support.microsoft.com/oas/default.aspx?gprid=6527>

Support for Windows Update:  
<http://support.microsoft.com/gp/wusupport>

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~Robear Dyer (PA Bear)  
MS MVP—IE, Mail, Security, Windows Desktop Experience – since 2002  
AumHa VSOP & Admin <http://aumha.net>  
DTS—L <http://dts-l.net/>

ssif21 wrote:

## Re: Vista Update Installs Over and Over

I posted this a few days ago but didn't receive any replies, so thought I'd try again.

Vista keeps reinstalling the same update over and over. My update list shows that it has been installed six times, but it still pops up again. This is so annoying that I've turned automatic updates off. I'll be this is a registry issue but don't know exactly what. Any ideas? Thanks.