

Re: Vista Windows Update error 800B0100 solution.

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-03/msg00568.html>

- *From:* Crissamn <Crissamn@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 12 Mar 2008 20:43:00 -0700
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How do you make sure that the default location for downloads is Desktop?

"masonbarga@xxxxxxxxxx" wrote:

I had this same problem but solved it more simply.

1. Make sure that the default location for downloads is Desktop.
2. Find the specific update on the Microsoft webstie (you may find it easiest to write down the update number when the automatic installation starts).
3. Download it; when the dialogue box pops up, check "save to disk".
4. Go to your desktop and double click the icon for the Download.

This worked like a charm for me and took only 5-10 minutes, including figuring it out and rebooting after the successful installation.

On Oct 5, 9:33 pm, Jesse <Je...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Had this same problem and a tech support fixed it, hope this works for you.

This is what he wrote:

This seems that there is a system issue which blocked the self update for Windows Update Agent. To resolve this issue, we can perform an in-place upgrade to replace the corrupted files. The in-place upgrade will only replace the system files and do not remove any installed applications. So, it is safe for us. However, it requires you have the installation CD and product key for Vista. If you do not have the CD and key, please let me know.

If you would like to perform the in-place upgrade, let's refer to the following steps.

1. Start the computer by using the current Operating System.
2. Insert the Windows Vista DVD in the computer's DVD drive.

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3. Use one of the following procedures, as appropriate:

- If Windows automatically detects the DVD, the Install now screen appears. Click Install now.

- If Windows does not automatically detect the DVD, follow these steps:

- a. Click Start, click Run, type Drive:\setup.exe, and then click OK.

Note Drive is the drive letter of the computer's DVD drive.

- b. Click Install now.

4. When you reach the "Which type of installation do you want?" screen, click Upgrade to upgrade the current operating system to Windows Vista.

Please let me know if this can help us fix the problem. However, if the problem persists, I will contact our Windows Vista Support to help us. Because of the current problem is a more system related issue. They are experts on this issue and I believe it is the most efficient way to resolve this issue as soon as possible. Thank you for your understanding.

I'm looking forward to hearing from you.

Best Regards,

Mike Qu

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Microsoft Windows Update Support Professional