

RE: Error Code 0x80070643 with 7 Automatic Windows Updates

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-03/msg00250.html>

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 - *Date:* Wed, 5 Mar 2008 21:00:00 -0800
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I'm having the same problem except that none of the updates are being installed. I've turned off my virus programs which I've never had to do. How have people resolved this? I don't want to fool around with my registry.

HELP!

"Philippians 4:4-8" wrote:

10-4. Time is too valuable these days, and we shouldn't have to go on a "scavenger hunt" to fix a problem that should have been caught before the updates were sent out. Good luck!

"Charles" wrote:

I got their tech support trial and error of things to try. I did them all except reinstall Office and as I said before, since nothing else did anything but waste a lot of time, I'm not going to try uninstalling and reinstalling and waste another day.

"Philippians 4:4-8" wrote:

I couldn't agree with you more! I did finally email MS Support and they responded back within a day with 2 pages of detailed instructions full of "trial and error" processes to follow. The typical, "try step A, if that won't allow the installs, try step B unless you got message 'xyz' in step A, then try step D", where each step looks like a 30-60 minute commitment. The support tech said "this problem will likely take considerable time to resolve" and indicated the problems likely had to do with my

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PC, or even my
copy of Office 2003 being bad!

But in addition to you and I, I have seen several posts with
the identical
complaint....so I feel the problem is likely a glitch on the MS
side; I hope
they quickly release a new set of updates or a patch to make
the installs
work, etc.

You may want to email MS Support. I can cut and paste the
2 pages of
instructions they gave me, but you may get more decisive
results. If so,
please forward them if you don't mind. If I find my
instructions work, I'll
pass them along to you. Good luck!

"Charles" wrote:

I'm having the exact same problem! I'm
running XP Pro. I've tried everything
except reinstalling Office 2003 and I'm not
about to do that.

I do wish someone had an answer. I've
wasted numerous hours trying to track
the problem down.

"Philippians 4:4-8" wrote:

I apologize for not
providing the following
information with my
question
above: I am using Windows
XP for Home with SP2 on a
Compaq Presario Desktop
PC, 1 GB RAM, DSL
connection, and use Office
2003 as my staple
applications.
Thank you.

"Philippians 4:4-8" wrote:

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I have received the following 7 Automatic Windows Updates (even tried them as manual updates) several times in the past 2 days (2-19 and 2-20-2007):

Office 2003 Update for Outlook 2003 Junk Email Filter (KB924885)
Office 2003 Security Update for Office 2003 (KB929064)
Office 2003 Update for PowerPoint 2003 (KB929060)
Office 2003 Update for Office 2003 (KB925251)
Office 2003 Security Update for Word 2003 (KB929057)
Office 2003 Update for Excel 2003 (KB929058)
Office 2003 Security Update for Office 2003 (KB920813).

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They
download
without a
hitch, but
never install
correctly...all
7 updates
result in a
"Failed"
status with
Error Code
0x80070643.

My entire
system has
been very
slow and
unstable
since the
repeated
downloads,
even though
they have
not been
installed.
Anyone
with a
solution
on how to
install these
updates – I
would
GREATLY
appreciate
it!