

Re: KB923694 still keeps installing

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-03/msg00069.html>

- *From:* "Matty" <barenews@xxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 1 Mar 2008 13:04:07 -0800
-

"Matty" <barenews@xxxxxxxxxxxxxxxxx> wrote in message
news:eHt1Cy9eIHA.5788@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

"PA Bear [MS MVP]" <PABearMVP@xxxxxxxxxx> wrote in message
news:elkA5d9eIHA.5560@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Matty wrote:

<snip>

This is my
post
following
steps 1 and
2 of your
instructions
above.
I restored to
a much
earlier date
(Feb. 27)
because I'm
not sure
when
I
started
uninstalling/reinstalling
all those
hotfixes to
make them
stop
popping up.
So, to start
afresh
before I
follows

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steps 3 and
4
above,
I
made sure
that
KB911567,
KB929123,
and
KB941202
were not
installed.

msoe.dll
was version
6.0.2900.3138
before the
system
restore/uninstalls.
It rolled
back to
6.0.2900.3028
afterwards.

Will post
later after I
do step 3.

This is my post after steps 3
and 4:
After an MS Update Custom
scan, MSUpdate offered
KB911597
(WinDefender), -->
erratum: should be
KB915597
KB929300 (MS.NET
Framework 3.0 SP1),
KB941202 (MSOE).
I unchecked KB941202 and
installed the other two.

Well, all sorts of things went wrong, both on
your end and mine (i.e.,
a
typo in one of my earlier replies). In any
event, I'd like to get back
to
a somewhat cleaner state, please.

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1. Please delete C:\KB941202.EXE <=this file.

2. Download the installer for KB941202 once more, saving it to your desktop:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=3ed7f466-78c7-4251-l>

3. Reboot into Safe Mode

(<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2001052409420406>)

4. Without any renaming, etc., this time around, simply double-click on the desktop file WindowsXP-KB941202-x86-ENU.exe to install the update.

5. Reboot into normal (Windows) mode.

6. Post a reply to this thread using OE.

Done.

KB941202 installed successfully with WindowsXP-KB941202-x86-ENU.exe on desktop while in Safe mode.
Rebooted normal mode.

KB941202 is listed in Add/Remove programs.

Autoupdate is offering KB941202 and KB929300.
Hmmn. You know when you told me to install everything, except OE updates, in MS Update? I installed KB929300 and KB915597. I just checked. Both are not listed in Add/Remove Programs although KB915597 ((Definition 1.29.7165.0) shows up in WinDefender status.

Well, you're not out of the woods yet, I'm afraid. (Don't worry about KB929300 or KB915597 for now.)

From your post's headers: Microsoft Outlook Express 6.00.2900.3028. If KB941202 had installed properly, your headers would read Microsoft Outlook Express 6.00.2900.3138.

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1. Close OE.
2. Uninstall "Security Update for Windows XP (KB941202)" via Add/Remove Programs and reboot if prompted to do so.
3. Uninstall "Security Update for Windows XP (KB929123)" via Add/Remove Programs, if listed, and reboot if prompted to do so.
4. Uninstall "Security Update for Windows XP (KB923694)" via Add/Remove Programs, if listed, and reboot if prompted to do so.
5. Post a reply to this thread using OE, saying simply "I have uninstalled each of the 3 updates that I found listed in Add/Remove Programs."
6. Reboot into Safe Mode
(<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2001052409420406>)
7. Double-click on the desktop file "WindowsXP-KB941202-x86-ENU.exe" to install the update.
8. Reboot into normal (Windows) mode.
9. Check-in at Windows Update | select CUSTOM again & scan | Restore any hidden OE updates listed (if any) | Write down the OE updates offered (if any) but do NOT install them.
10. Post another reply to this thread using OE and tell me the results of #9.

I will keep tabs of your progress here until 16:00 UTC -5 (21:00 UTC), 01 Mar-08. If you've not heard from me by then, please await my next reply before doing anything else about these OE issues.

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~Robear Dyer (PA Bear)
MS MVP-IE, Mail, Security, Windows Desktop Experience - since 2002
AumHa VSOP & Admin <http://aumha.net>
DTS-L <http://dts-l.net/>

Done up to step 5:
I have uninstalled 2 of the updates that I found listed in Add/Remove Programs. KB929123 was not listed in Add/Remove Programs.

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Done up to step 9.

MSUpdate offered only KB923694 after Custom Scan (no hidden updates).

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