

Re: KB923694 still keeps installing

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-03/msg00066.html>

- *From:* "Matty" <barenews@xxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 1 Mar 2008 12:40:38 -0800
-

"PA Bear [MS MVP]" <PABearMVP@xxxxxxxxx> wrote in message news:elkA5d9eIHA.5560@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Matty wrote:

<snip>

This is my post following steps 1 and 2 of your instructions above. I restored to a much earlier date (Feb. 27) because I'm not sure when I started uninstalling/reinstalling all those hotfixes to make them stop popping up. So, to start afresh before I follows steps 3 and 4 above, I made sure that KB911567, KB929123, and KB941202 were not installed.

msoe.dll was version 6.0.2900.3138 before the system restore/uninstalls. It rolled back to 6.0.2900.3028 afterwards.

Will post later after I do step 3.

Re: KB923694 still keeps installing

This is my post after steps 3 and 4:
After an MS Update Custom scan,
MSUpdate offered KB911597
(WinDefender), --> erratum: should be
KB915597
KB929300 (MS.NET Framework 3.0 SP1),
KB941202 (MSOE).
I unchecked KB941202 and installed the
other two.

Well, all sorts of things went wrong, both on your end and
mine (i.e., a
typo in one of my earlier replies). In any event, I'd like to get
back
to
a somewhat cleaner state, please.

1. Please delete C:\KB941202.EXE <=this file.
2. Download the installer for KB941202 once more, saving it
to your
desktop:
<http://www.microsoft.com/downloads/details.aspx?FamilyId=3ed7f466-78c7-4251-ba24-8a>
3. Reboot into Safe Mode
(<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2001052409420406>)
4. Without any renaming, etc., this time around, simply
double-click on
the desktop file WindowsXP-KB941202-x86-ENU.exe to
install the update.
5. Reboot into normal (Windows) mode.
6. Post a reply to this thread using OE.

Done.
KB941202 installed successfully with
WindowsXP-KB941202-x86-ENU.exe on
desktop while in Safe mode.
Rebooted normal mode.

KB941202 is listed in Add/Remove programs.

Autoupdate is offering KB941202 and KB929300.
Hmmn. You know when you told me to install everything, except OE
updates,
in MS Update? I installed KB929300 and KB915597. I just checked. Both
are

Re: KB923694 still keeps installing

not listed in Add/Remove Programs although KB915597 ((Definition 1.29.7165.0) shows up in WinDefender status.

Well, you're not out of the woods yet, I'm afraid. (Don't worry about KB929300 or KB915597 for now.)

From your post's headers: Microsoft Outlook Express 6.00.2900.3028. If KB941202 had installed properly, your headers would read Microsoft Outlook Express 6.00.2900.3138.

1. Close OE.
2. Uninstall "Security Update for Windows XP (KB941202)" via Add/Remove Programs and reboot if prompted to do so.
3. Uninstall "Security Update for Windows XP (KB929123)" via Add/Remove Programs, if listed, and reboot if prompted to do so.
4. Uninstall "Security Update for Windows XP (KB923694)" via Add/Remove Programs, if listed, and reboot if prompted to do so.
5. Post a reply to this thread using OE, saying simply "I have uninstalled each of the 3 updates that I found listed in Add/Remove Programs."
6. Reboot into Safe Mode
(<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2001052409420406>)
7. Double-click on the desktop file "WindowsXP-KB941202-x86-ENU.exe" to install the update.
8. Reboot into normal (Windows) mode.
9. Check-in at Windows Update | select CUSTOM again & scan | Restore any hidden OE updates listed (if any) | Write down the OE updates offered (if any) but do NOT install them.
10. Post another reply to this thread using OE and tell me the results of #9.

I will keep tabs of your progress here until 16:00 UTC -5 (21:00 UTC), 01 Mar-08. If you've not heard from me by then, please await my next reply before doing anything else about these OE issues.

--

~Robear Dyer (PA Bear)
MS MVP-IE, Mail, Security, Windows Desktop Experience - since 2002
AumHa VSOP & Admin <http://aumha.net>
DTS-L <http://dts-l.net/>

Re: KB923694 still keeps installing

Done up to step 5:

I have uninstalled 2 of the updates that I found listed in Add/Remove Programs. KB929123 was not listed in Add/Remove Programs.

.