

Re: KB923694 still keeps installing

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-03/msg00032.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxx>
 - *Date:* Sat, 1 Mar 2008 04:15:14 -0500
-

Matty wrote:

"PA Bear [MS MVP]" <PABearMVP@xxxxxxxx> wrote in message
news:eyvKLT2eIHA.288@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Matty wrote:

"Matty" <barenews@xxxxxxxxxxxxxxxx> wrote in message
news:eveAOR1eIHA.3400@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

RobertAdwinckle:

Have you
tried
checking
whether the
modules are
actually
being
changed? ;
o

(Something blocking them
from being changed would
be the most likely
reason for your symptom.)

msoe.dll version is 6.0.2900.3028

RobertAdwinckle:

Are
you
trying
to
force
this
update?

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FYI
it
has
apparently
been
superseded

by

<http://www.microsoft.com/technet/security/bulletin/ms07-034.msp>

So an even more pertinent question would be why are you not being offered that one? (e.g. assuming your OS is XPsp2 as you claim.)

I have both KB923694 and KB929123 in my list of Add/Remove Programs.

So,

presumably, the reason why MS Update isn't offering KB929123 is because it's already installed. Hmm. Then, that contradicts what's happening with KB923694 – i.e., being offered even though it's already installed.

Anyway, so what I did was uninstalled both KB923694 and KB929123.

Restarted. Installed KB929123 using the downloaded file from MS

Download

Centre. Restarted.

msoe.dll version is now 6.0.2900.3138.

Autoupdate and MS update now do not offer KB923694.

They're offering KB941202 which is also already installed in my computer.

So I guess I should just uninstall/restart/reinstall from the Download Centre each time I get an offer from AutoUpdate & MSUpdate for a hotfix that's already installed?

Argghh.

I uninstalled KB941202, restarted, re-installed KB941202 using the exe

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file
from MS Download Centre, restarted.
AutoUpdate and MSUpdate are still reminding me to install
KB941202.

Ignore it.

Clear History, delete Cookies and delete Temporary Internet Files
(including offline files) via IE: Tools | Options | General, then log on
as Administrator (if WinXP Pro)...

1. Download KB941202, saving it to your desktop:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=3ed7f466-78c7-4251-ba24-8ae71ad54>

2. Close Outlook Express, should it be open.

[Optional: Reboot into Safe Mode]

3. Rename the downloaded file to KB941202.EXE and copy it to C:\ (the
root
directory of drive C; assumes drive C is the boot drive)

4. Start | Run | (type in) C:\KB837009.EXE /N:V (Note the space!) | press
[ENTER]

5. Close the command window & reboot.

I followed your steps above for KB929123 and then KB941202.
I rebooted before running KB941202.

I typed the command like this: C:\KB929123.exe /N:V (space between
"exe" and "/N")

In both cases, a small dialog box appeared indicating "Extracting files...."
Then, a larger box appeared containing these info:
available switches: [/help]...
setup modes...
restart options...
special options....

I have a screenshot of this box but posting to a newsgroup using MSOE
doesn't allow pasting an image. (Why are newsgroups so text-based?)

So it seems that neither of these hotfixes were installed since installation
didn't go beyond showing me a dialog box containing the various switches to
use with it.

When I search for Updates using MSUpdates, it offers KB941202.

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Based on previous experience:

- it will offer KB929123 only after it has installed KB941202.
- And then, it will keep offering KB929123 again and again.
- If I tell MSUpdate to ignore KB929123, it will then offer KB941202 again and again.
- If I tell MSUpdate to ignore both KB929123 and KB941202, it will repeatedly offer KB911567...

So, why didn't installing KB929123 and KB941202 via the command prompt work?
Did I type anything wrong?

No, but I wish you'd waited until I'd gotten a chance to reply to the post you made just before this one.

1. Start | (All) Programs | Accessories | System Tools | System Restore | Restore my computer to an earlier date: Select the most recent Restore Point that *predates* your following the instructions I posted above.
2. Reboot at the prompt then post a reply to this thread using OE. (I can tell something from the headers of your post.)
3. For the time being, go to Windows Update website | Select CUSTOM and scan | Uncheck/deselect any OE updates and "hide" them ("Don't show me this update again") | Install any other critical updates offered.

NB: I would not recommend installing IE7 via Windows Update, if it's not already installed.

4. Await my reply to your post.

~PA Bear

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