

Re: "configuring updates 3 of 3. 0% complete" reboot loop in Vista – p

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-02/msg01095.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxxx>
 - *Date:* Tue, 19 Feb 2008 22:02:19 -0500
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<QP>

Customers who may be experiencing this issue can use system restore to correct it or contact 1-866-PC-Safety for help troubleshooting. Additional guidance will be available via Microsoft's free Update Support Center soon.

</QP>

Source:

<http://windowsvistablog.com/blogs/windowsvista/archive/2008/02/19/update-on-windows-vista-sp1-prerequisite-kl>

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~PA Bear

jfn wrote:

I've got the OEM media but no restore points. Is there a solution with this?

Jimmy

"PA Bear [MS MVP]" wrote:

The following is from MS PSS (paraphrased):

Issue:

After installing updates from Windows Update, you may get into a Reboot loop where you machines gets to "configuring updates 3 of 3. 0% complete" then reboots. The machine then continues to reboot.

Solution:

1a. Boot to the Windows DVD and choose the repair option in the lower left hand corner, choose System Restore, and select a Restore Point predating the attempted installation of the updates.

1b. If you don't have the DVD and the Vista came preinstalled on the machine, boot to the Safe Mode options using F8 during startup (tutorial: <http://www.bleepingcomputer.com/tutorials/tutorial61.html#vista>).

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Once in Safe Mode, invoke System Restore as follows:

Start | Run | (type in) rstrui.exe | [OK]

Select an available Restore Point predating the attempted installation of the updates.

Recommendation:

To avoid running into the same problem again, install the following update separately and ASAP:

A software update is available for the Windows Vista installation software feature:

<http://support.microsoft.com/kb/937287>

Download links for manual installation:

Vista x86 :

<http://www.microsoft.com/downloads/details.aspx?FamilyID=5639710d-dfbf-4527-806e-9a1634d0>

Vista x64:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=54235949-b5db-4fe2-a841-ef938217>

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~Robear Dyer (PA Bear)

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