

Re: 0x80072EE7

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-02/msg00472.html>

- *From:* rdshadow027 <rdshadow027@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 12 Feb 2008 13:34:07 -0800
-

Found this on a website and it helped fix mine:

Method 1-

Point the DNS Resolution to 4.2.2.2 (to do this follow the following steps)

step 1-->Control panel---->Network connections----->Local Area
Network----(Properties)---->TCP/IP --(properties)---->preferred DNS server
address--->4.2.2.2
step 2-->start---->run---->cmd-->ipconfig /flushdns

Try to do windows updates

Method 2

In the DNS server resolution point should be changed to 4.2.2.2 with top
priority

"sewingram" wrote:

Hello Robert,
It sounds like I am over my head in this since I am not giving the needed
information in my post for anyone to properly help. Thank you for your time
in reading through my post.
Is the Windows firewall sufficient to replace Norton AV and Counterspy?
If not what products/programs do you suggest?

"Robert Aldwinckle" wrote:

"sewingram" <sewingram@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message
news:F46E8AE4-55B9-4AB3-8106-382490DC8244@xxxxxxxxxxxxxxxxxxxx

I have been reading threads and trying to see if anyone has a
solution to

Re: 0x80072EE7

this problem with updating Microsoft. Too many variables I think. Anyway I want to give this a try and see if there is a solution out there. I am using Windows XP w/SP2.

I use Counterspy for spyware protection.
I have Norton Antivirus and Online Security.

Have you tried getting rid of all those, replacing them with the Windows firewall and recreating your problem?

My ISP is AT&T/Yahoo which provides high speed DSL. When I looked in the Hosts file as suggested in one resolution, the only thing in there is "127.0.0.1 local host".

That should be localhost (all one word).

When I tried looking in that same file by clicking Run and typing in the suggested info I was denied access for not being the administrator.

Explain what you are doing and cite a reference for why. In particular, what is "the suggested info"?

FWIW the only thing that I can sensibly infer from this is that you may have been trying to make changes to HOSTS using Notepad? Then why bother mentioning Run...?
(Unless you used type HOSTS in a cmd window to see its current contents?)
My guess would be that one of your security tools has marked HOSTS in some way to make it hard for you to make changes to it. E.g. then the message you see could just be a suggestion for a possible explanation for the (unstated) problem which you are giving a vague symptom description of. Remember, your

words
have to substitute for what our eyes might notice.

(My Windows account is computer administrator.)
I'm getting the unpleasant feeling that I am not in control of
my computer
and it's programs.

Right. It's probably in the control of all that third-party security stuff
you have installed and don't understand how it operates. ;)

Also since I couldn't update Microsoft, I tried to do a
computer check with
my AT&T Self Help program. When I click to have a
computer check up it looks
like it is running but it never finishes.

What all else was running then? If all your security stuff, perhaps it has
some logs you could look at? <eg>

When I asked AT&T about this I was
told it should only take a few minutes to complete. I have left
it running
for more than an hour.
I went to Microsoft's One Care and was successful ther at
getting a full
service scan. There were many things that needed attention
and nearly all
were fixed by the program. One in particular that couldn't be
fixed was
"RemoteAccess:Win32/Tight VNC" It was listed in their
Virus Definitions but
there was no solution for it.

Again, what all was running? I suspect this could be another instance
of security packages interfering with scanning and updating.

Re: 0x80072EE7

Any help will be greatly appreciated.

Good luck

Robert Aldwinckle
