

## Re: windows updates wont work

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-02/msg00470.html>

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- *From:* "Shenan Stanley" <[newshelper@xxxxxxxxx](mailto:newshelper@xxxxxxxxx)>
  - *Date:* Tue, 12 Feb 2008 13:59:18 -0600
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Dave wrote:

I am now down by 91 Microsoft updates. The auto update downloads the files then tells me that they could not be loaded. I have tried to download individual files and also tried to clear the Windows Update service file folder while stopping and starting the update service. Nothing seems to work. The only thing I have changed was a recent repair to my system using the Windows XP (SP2) software disk.  
I'm a bit stumped here?

JGray wrote:

Sorry, I don't have a fix, but I do have some info.: I also can't finish MSOft updates. It started just after running a system repair on two separate Dell pcs, so it looks like the repair bonked something, maybe. Tried turning off auto-updates and running updates manually, but no dice. Dell tech chat said to reformat and reinstall. Looking around for help...

Same answer as the original thread, given many times in these and other forums and easily found with a Google search or a search on the Microsoft web page...

Updates are not installed successfully from Windows Update, from Microsoft Update, or by using Automatic Updates after you repair a Windows XP installation  
<http://support.microsoft.com/kb/943144>

(Try it even if you did a clean, not repair, installation.)  
(Try it even if you performed some sort of restore – not repair install.)  
(Try it even if you did an upgrade installation.)

Do all suggested methods.

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Re: windows updates wont work

Shenan Stanley  
MS-MVP

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How To Ask Questions The Smart Way

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