

Re: Error 0x80244018

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-01/msg01613.html>

- *From:* Brad Arnold <bradleyj.arnold@xxxxxxxxxx>
 - *Date:* Wed, 30 Jan 2008 17:21:26 -0800 (PST)
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On Jan 30, 6:31 pm, "PA Bear [MS MVP]" <PABear...@xxxxxxxxxx> wrote:

Brad Arnold wrote:

I've been searching everywhere for some help on this and have come up empty. I have the above error message on a single XP Pro machine. It is on a domain and behind a router and the windows xp built in firewall. However, it is NOT behind a proxy, nor am I running ISA server.

I have tried disabling AntiVirus (Avast), Spybot, Windows Firewall, and added the update site as added in IE7. The thing that is driving me crazy is all the postings on my error refer to ISA and Proxy...But I have neither! :)

Any help would be great! Thanks in advance!

Try disabling Spybot Tea Timer resident, if enabled.

Read **all** of this KB article, including the More Information section:<http://support.microsoft.com/kb/896226>

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Start a free Windows Update support incident

request:<https://support.microsoft.com/oas/default.aspx?gpid=6527>

Support for Windows

Update:<http://support.microsoft.com/gp/wusupport>

For home users, no-charge support is available by calling 1-866-PCSAFETY in the United States and in Canada or by contacting your local Microsoft subsidiary. There is no-charge for support calls that are associated with security updates. When you call, clearly state that your problem is related to a Security Update and cite the update's KB number (e.g., KB123456).

For more information about how to contact your local Microsoft subsidiary for security update support issues, visit the International Support Web site:<http://support.microsoft.com/common/international.aspx>

For enterprise customers, support for security updates is available through your usual support contacts.

I've uninstalled Spybot & TeaTimer completely. I also read that entire KB. The thing is, I am not behind a proxy and the only firewall is my router and windows xp built in. I tried disabling the Winxp built in with no help. And nothing changed on router, plus other PC's on the

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same network are updating fine.

See if tweaking your MTU settings (i.e., to 1492) help at all:<http://www.broadbandreports.com/tweaks>

See the free support options I posted in my last reply. Good luck.

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~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin<http://aumha.net>

DTS-L<http://dts-l.net/>

Thanks for the quick reply. I tried the MTU tweak, Changed my MTU to 1492...It wanted me to lower my RWIN to 4096-8192 so i set it to 4096. Rebooted the PC
Tried Updating
Failed...
Same error.

Re the free support, this is a business computer. Microsoft transfered me to a support person who then told me it was 295.00 to fix this. It's an old pc we're using for Remote Desktop purposes...Before I spend 3 bills on support I'll spend 425 on a brand new PC...

Thanks!

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