

Re: Window could not search for new updates.

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-01/msg00874.html>

- *From:* "MowGreen [MVP]" <mowgreen@xxxxxxxxxxxxxx>
 - *Date:* Tue, 15 Jan 2008 13:00:06 -0800
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Open Network Center > Manage Connections > Active connection
Open Properties > TCP/IPv4 > click Properties
Make sure that " Obtain an IP address automatically "
and " Obtain DNS server address automatically " are marked.

MowGreen [MVP 2003-2008]

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-343- FDNY
Never Forgotten
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Okky Hendra wrote:

The two methods that I've listed in my original post is the one that the link
<http://support.microsoft.com/kb/900936> that you gave to me.

The second link you gave me has an error which does not occurred to me (the first part) and
the only part that applicable to me from this link since I'm using a home computer is the the
last part, which is just a part of the first link that you gave me which is the method number 1.

Is there no other solutions that I could do since those above do not work for me?

"TaurArian" wrote:

You may receive a "0x8024402C" error message when you scan for updates
on the Windows
<http://support.microsoft.com/kb/900936>

Windows Update error 8024402C
<http://windowshelp.microsoft.com/Windows/en-US/Help/261ae42d-8c84-496e-88cb-a46dff550461>

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TaurArian [MVP] 2005–2008 – Australia

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How to ask a question: <http://support.microsoft.com/kb/555375>
<http://taurarian.mvps.org/index.htm>

Emails will not be acknowledged – please post to the newsgroup so all may benefit.

"Okky Hendra" <Okky Hendra@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:792FEE2E-C6A3-436F-9E29-E7814CD32436@xxxxxxxxxxxxxxxxxxxx

| OS: Windows Vista Home Premium

| I'm using the above OS and when i want to check for an update it says
| "Window could not search for new updates".

| Error(s) found:

| code 8024402C.

| I've done the method one suggested below:

| Method 1: Turn on the "Automatically detect settings" feature in Internet
| Explorer

- | 1. Start Internet Explorer.
- | 2. On the Tools menu, click Internet Options.
- | 3. Click the Connections tab, and then click LAN Settings.
- | 4. Click to select the Automatically detect settings check box, and then
| click OK two times.

| It didn't work.

| I tried to use the method 2 stated below but I the only firewall I have is
| my default window firewall and there's not cofigure tab.

| Method 2: Turn on the "Automatically detect ISA server" feature in ISA
| Firewall Client

| If you are using Microsoft ISA Firewall Client, turn on the Automatically
| detect ISA server feature. To do this, follow these steps: 1. In Control
| Panel, double-click Firewall Client, or right-click the ISA Firewall Client
| icon in the notification area.

- | 2. Click Configure.
- | 3. Click to select the Automatically detect ISA server check box.
- | 4. Click Update Now, and then click OK.

| In conclusion, I'm at my wits end to fix this problem. Please if there's
| someone out there that could help me I'm desperate for any advices/helps to
| fix this.

| Oh, and I've tried shutting down and restarting and that didn't work either.

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