

# Re: Windows Update Errors

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-01/msg00195.html>

---

- *From:* Mystico3 <[Mystico3@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Mystico3@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 4 Jan 2008 21:05:01 -0800
- 

Why is the consumer being forced to jump through hoops to install this?  
MICROSOFT, FIND OUT THE PROBLEM AND RESEND THE UPDATE!!!!!!!

ARRRRRRRRGH VEEEEEEEEEEEEEEESTA!!!!

"PA Bear" wrote:

Start a free Windows Update support incident request:  
<https://support.microsoft.com/oas/default.aspx?gprid=6527>

Support for Windows Update:  
<http://support.microsoft.com/gp/wusupport>

Customers in the U.S. and Canada can receive technical support from Microsoft Product Support Services at 1-866-PCSAFETY. There is no-charge for support calls that are associated with security updates. When you call, clearly state that your problem is related to a Security Update and cite the update's KB number (e.g., KB931678).

In other countries, see  
<http://support.microsoft.com/default.aspx?pr=securityhome> > "No-Charge Support...for virus and other security-related" issues in right-hand menu for localized contact information.

For more information about how to contact Microsoft for support issues, visit the International Support Web site:  
<https://support.microsoft.com/common/international.aspx>

--  
~Robear Dyer (PA Bear)  
MS MVP-Windows (IE, OE, Security, Shell/User)  
AumHa VSOP & Admin <http://aumha.net>  
DTS-L.ORG <http://66.39.69.143/>

mcfluffy wrote:

I am using Vista Home Premium 32 bit. Windows update runs and all the updates seem to install automatically. However when I restart my computer

## Re: Windows Update Errors

to complete installation things don't seem to go to plan. My computer will have two or three attempts at restarting and displays "configuring updates".

I have had no previous problems installing updates until this batch were released.

Eventually windows will start and when I go into the update centre I see the

updates have failed. The error message for each update is shown below. No other details for the failure are displayed apart from the error code.

KB941649 – error 80073701

KB491600 – error 800F0826

KB943078 – error 800F0826

KB942624 – error 800F0826

KB941568 – error 800F0826

KB941569 – error 800F0826

KB943078 – error 80073701

KB942624 – error 800F0826

KB941569 – error 800F0826

KB941568 – error 800F0826

If you need any more information please let me know.

Many Thanks

Alistair

"PA Bear" wrote:

Please see this page <http://66.39.69.143/goodpost.htm> then post back to this thread with the information we'd need to be able to assist you properly.

--

~Robear Dyer (PA Bear)

MS MVP–Windows (IE, OE, Security, Shell/User)

AumHa VSOP & Admin <http://aumha.net>

DTS–L.ORG <http://66.39.69.143/>

mcfluffy wrote:

My computer will not install the following windows updates and displays the following error codes,

KB941649 – error 80073701

KB491600 – error 800F0826

KB943078 – error 800F0826

KB942624 – error 800F0826

KB941568 – error 800F0826

## Re: Windows Update Errors

KB941569 – error 800F0826

KB943078 – error 80073701

KB942624 – error 800F0826

KB941569 – error 800F0826

KB941568 – error 800F0826

Does anyone have any ideas as to possible problems or solutions? Many thanks