

RE: WindowsUpdate_80004002 WindowsUpdate_dt000

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-01/msg00178.html>

- *From:* wilson <wilson@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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Same problem for me, been all around the internet looking for a solution...
none available =(

help anyone?

"sparky" wrote:

I have been having the same problems with windows vista, cannot update at all. Always comes up with error 80004002, this has been going on for about a month now. tried all trouble shooting and restoring but nothing helps, glad to know I'm not alone, was beginning to wonder.

"gareth" wrote:

Hi, can anyone help as Microsoft seems to have no information and all information on here is confusing.

I cannot update windows at all.

When the icon comes up saying 'new updates are ready to install' or when I access the update page directly all I get is the message 'windows could not search for new updates' and the error code 80004002.

I have tried deleting the update history, I have fiddled around with the settings, I have tried installing a load of dll files as suggested somewhere on this site and nothing works. I also always get the same error code – I gather some have been getting different ones at times.

Is this a permanent bug associated with a past update? If so, surely there must be potentially millions of people with the same problem so I cannot understand why there isn't an official Microsoft response!

Although I'm not a technical moron I'm not an IT whizz so can answers please
be kept in plain English!!!

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Thanks for your help