

Re: KB942615 December IE Cumulative Update – Crashing IE

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-12/msg01068.html>

- *From:* gayboylaca <gayboylaca@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 18 Dec 2007 11:36:01 –0800
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Microsoft said they are working on a fix for the problem with URLMON.DLL which is causing errors on some computers. The technical support representative said I should wait until the fix is available from the Microsoft Update website, and keep KB942615 removed and hidden until that time.

"Ottmar Freudenberger" wrote:

"gayboylaca" <gayboylaca@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> schrieb:

"Ottmar Freudenberger" wrote:

"Bob Held" <bob.held@xxxxxxxxxxxxxx> schrieb:

IE was crashing, Application Event log showed Event ID: 1000 involving URLMON.DLL

This behavior started immediately after installing the December security updates.

That's a known issue, see

<http://groups.google.com/groups?threadm=5shfsmF197blgU1@xxxxxxxxxxxxxxxxxxxxxx> for a workaround.

I un-installed KB942615 IE Cumulative Update, restarted and everything is back working fine.

Please let the critical update install again and apply the

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workaround.

Windows XP SP2
IE 6

That might be fine for sophisticated computer people like you Freudi, but for the vast majority, Microsoft has to issue an apology and easy to fix update for the masses.

Now, please re-read my posting linked to above. Read what I've written in MS's direction. Read what I've written to workaround the issue. And afterwards read the Security Bulletin MS07-069 mentioning the security holes which are targeted to be fixed with KB942615.

After having done all this, you may want to call your "MS Philippines Tech Supporter" rubbish and re-think what you've written in my direction.

No, I'm not related to MS anyhow else but as a user of some of their products.

Bye,
Freudi