

Re: No internet after windows updates

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-12/msg01060.html>

- *From:* Borg <Borg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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Ok, i think i might know why i have this problem, BUT, i don't know how to fix so if anyone can help, i'd be forever grateful.

i checked in the security tab in wondows vista and it tells me that windows firewall and norton internet security are both on. norton came with this laptop when i bought it and i removed it a while back.... i can't find it on the installed programs list, or anywhere for that matter. I guess when i uninstalled the program it didn't fully uninstall. i did install symantec antivirus corporate, but i can't find a "firewall" anywhere on this program, and disabling has no bearing on fixing the problem.

does anyone know how to completely remove this?

"Tall Kevin" wrote:

I had the same problem. I like you just did a system restore back a day before the downloads and everything worked fine. I ended up just having to block (KB942615) windows update. We count on Microsoft for valid updates and this is what we get. They need to repair this fix right away. I have Windows XP with AVG, spybot, and ad-aware. Also, I can not turn off my Windows Firewall. I turn it off and it still is lit up green and saying "on". I'm all confused. Let me know if you learn or hear anything new.

"PA Bear" wrote:

<applause>

Borg wrote:

Don't you have anything better to do than post crap that's not helpful?

"MarytheRealtor" wrote:

Or by an Apple

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"Borg" wrote:

I have the same problem as a lot of others on this forum. No internet at all (IE, Outlook, etc) after installing the 8 or so windows updates earlier in the week. I restored my system to the point prior to installing windows updates and everything was back to normal.

I read on here that it may be due to the IE7 update so I reinstalled the updates minus the IE update. Afterwards, IE worked fine but Outlook couldn't access the internet. Obviously there is another update that is doing the same thing to Outlook settings. I tried disabling Symantec corporate edition antivirus, but this did not help. I do not have any other 3rd party firewall on my system. I am able to access LAN drives and other computer on my local network.

I have Vista premium, and office enterprise 2007.

I find it hard to believe MS would put forth this update knowing it doesn't work with other 3rd party software. I'm reading all over the internet about people diagnosing their systems and then not installing

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the patches due to this same
problem. I can't even
imagine what some
computer illiterate people
are going through right now.

I guess if they want the
ultimate in security for their
software, the
ultimate solution is to totally
shut down internet access :)

Help?!?!