

# Re: I lost emails from Jan 25,2006 through Dec 12, 2007

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-12/msg00615.html>

---

- *From:* "Gerry" <[gerry@xxxxxxxxxx](mailto:gerry@xxxxxxxxxx)>
  - *Date:* Wed, 12 Dec 2007 23:16:47 -0000
- 

Start, Control Panel, Folder Options, View, Advanced Settings and verify that the box before "Show hidden files and folders" is checked and "Hide protected operating system files " is unchecked. You may need to scroll down to see the second item. You should also make certain that the box before "Hide extensions for known file types" is not checked. Next in Windows Explorer make sure View, Details is selected and then select View, Choose Details and check before Name, Type, Total Size, and Free Space.

In Windows Explorer using the file path obtained earlier locate Inbox.dbx and any variants. Note their size and date / time stamp. The original inbox will appear as inbox. dbx. The next as inbox (01) dbx, then inbox (02) dbx etc. The file extension can also appear as .dbt i.e. a temporary folder. Please let us know what you find.

Now check your Recycle Bin. Is there an inbox.bak there? If there is an inbox.bak in your Recycle Bin DO NOT empty it!

--

Hope this helps.

Gerry

~~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

kathy@xxxxxxxxxxxxxxxx wrote:

Alan...

Re: I lost emails from Jan 25,2006 through Dec 12, 2007

I have rebooted so many times today, but I did just again restart my computer – and I am still missing all emails January 26, 2006 onward (almost 2 years worth). I am the only one that signs on, and I did verify it was signed in correctly under my name.

Any other ideas from you or any of the readers would be greatly appreciated. I have a VAIO Sony computer I purchased May 2003. I have never used a "recovery disk" – is this a time I should do it, do you think?

"Alan" wrote:

Hello Kathy,

Just a thought: I know that with this set of updates a restart of your PC was required.

Do you have more than one user who uses that machine? For example, when the machine boots up do you select a particular name from a choice of two or more?

If you booted up using some name rather than the one that YOU usually use, the emails in your Inbox will be different.

Alan

"kathy@xxxxxxxxxxxxxxxx"

<kathy@xxxxxxxxxxxxxxxx@discussions.microsoft.com> wrote in message  
news:DBAEB9B2-BEAE-4AEC-A420-624136927018@xxxxxxxxxxxxxxxx

I uploaded 6 (SIX) Microsoft updates this morning, and have lost all INBOX emails after January 24, 2006. I use Microsoft Internet Explorer 6.0, and I have the Microsoft XP. I THINK one of the updates was for Internet Explorer 7.0 – wonder if that is the glitch that got rid of so much of my emails, as I am still using Internet Explorer 6.0.

Please advise if it is possible to get back all the lost emails from my IN BOX. Those emails are very important to me, as these are work related, which must be saved. Thank you.

Re: I lost emails from Jan 25,2006 through Dec 12, 2007