

Re: Well my dear, here is the answer....

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-12/msg00275.html>

- *From:* BeautyCochran <BeautyCochran@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 6 Dec 2007 09:09:01 -0800
-

Dear realcestmoi!!

You are going to laugh historically at my discovery last night when I finally was able to hear my wonderful Windows Media Player. First I uninstalled the Realtek Driver and then reinstalled it, and got all the settings in place and it still wasn't working, but when I clicked the Volume button on my keyboard to turn it up, it showed that the volume was half way, so I went to turn up my speakers and guess what!!! Someone who was irritated by my screensaver playing Christmas music and they had turned my speakers off!!! ROFTL!!! It was my wonderful 18 year old son!!! I let out a big woooooooooooooohooooooooooooo!!! And have been enjoying Christmas music every since!!!

I want to thank you for your sincere efforts to help me and the kindness you and everyone else have shown me during this painstaking process of "someone pulling the wool over my eyes and me not knowing!! LOL"

Sincerely though, you all have been wonderful especially you my friend. I'm sure I'll be back one day, hopefully for not the same reason and I'll probably be in another forum!

God's Blessings to you during this Christmas season!

Beauty

--

Huggles-Beauty

"realcestmoi" wrote:

Hi there,

Driver updates are optional updates, so you have the option to take it or leave it.

You should always check what updates you take in;)

So choose a custom install and see what is being offered and what might be usefull, my advise is to take one at a time so if anything goes wrong you know which update caused it.

Best regards,

Re: Well my dear, here is the answer....

Michel Denie

"BeautyCochran" <BeautyCochran@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:311C25A8-E13F-47E4-9898-63C17B4D2438@xxxxxxxxxxxxxxxxxxxx

Ok, I get what your saying, but the last time this happened I went to the
Realtek Website and updated that driver and guess what? It didn't help.
The
only thing I know worked was when I removed it and then reinstalled it
from
the HP Application Recovery thingie we have so we don't have to reinstall
everything to an earlier restore or from ground zero.
If we aren't to update from Microsoft, then why in the heck did they say
not
to diable the automatic update for security reasons in the first place?
Sheesh! When I find out about sound card I'll let you know. I need to
call
HP tomorrow if I can get someone in America to talk to me! And, not
disconnect me after telling me they wouldn't! LOL! (yesterday)
It depends on how I feel tomorrow, today was really a pain and I slept
alot
from the narcolepsy. If you think of anything before in the morning (EST
time, it's now 7:39 pm EST) let me know, otherwise I'll get back to you
with
the sound card info after I go to device manager. :-)
Huggles!-Beauty
--
Huggles-Beauty

"realcestmoi" wrote:

Hello,

Knowing which sound you have in your system is a pre.

Your manual should tell so.

Updating non Microsoft drivers at Microsoft is an absolute
no; updating
should only be done when really needed so if the hardware is
not working
properly.

Re: Well my dear, here is the answer....

In other words: if it ain't broke do not try to "FIX" it.

If you need to update a driver go to the manufacturers website for an updated driver.

Further on it is advised to make backups on a regular basis.

System restore, booting last known good configuration or rolling back on the driver might solve the problem if no backup has been made with imaging software or by use of a reorn card or simulair..

If your soundcard is Realtek based you can find the drivers here
<http://www.realtek.com.tw/downloads/>

Best regards,
Michel Denie

"BeautyCochran"
<BeautyCochran@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:57D9A194-B750-4B00-9225-364A56B21F27@xxxxxxxxxxxxxxxxxxxx

Ok...hmmm...more info huh? I don't know,
first I might need more info
from
you nice people! :-) OS= Operating System?
Windows XP Media Center PC
from
HP, it has the normal harddrive called C: and
then a storage drive
basically

Re: Well my dear, here is the answer....

called D: and then the recovery drive called
E. Sound
card...hmm.....well
all I know is that this has happened twice
and HP sent me straight back
to
Microsoft. I believe the sound comes from
Realtek, but not sure. Let
me
know if that is what you are or aren't looking
for? This computer is
only
1
year old in January, it's awesome when it
works the way it should! :-)
I
have Outlook 2003 for email and IE 7 for
browser. Right now Comcast is
having problems with the smtp should I not
get back to you for some
reason,
receiving is no problem so it shouldn't
matter.
Thanks for all the help guys and gals! I don't
feel well so it really
helps
to have friends at Microsoft! LOL!
Huggles-Beauty(<--as in
SleepingBeauty)
--
Huggles-Beauty

"realcestmoi" wrote:

Hello there,
What makes perfect sense
is:

For starters is giving good
indepht information, like
which os you are
running and which sound
card is disabeled and what
patch did you use,
only
than you can expect some
to provide you with some
usefull assistance.

Re: Well my dear, here is the answer....

Even an MVP like Shenan
trying to help you out is not
clear sighted;)

So I think thank you for
trying to help out would be
a lot nicer than
te
remarks you are giving
him;)

Best regards,
Michel Denie

"BeautyCochran"
<BeautyCochran@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in
message
news:44F7FC84-6DDC-4516-8294-73BF4736B712@xxxxxxxxxxxxxxxxxxxx

Thank
you....There
was a patch,
actually two
patches that
messed up
the
sound from
Microsoft,
then there
was a patch
to fix it and
I can't
find
the
page that
says that!
Thank you
so much for
you help,
that makes
perfect
sense.
--
Huggles-Beauty

"Shenan
Stanley"
wrote:

Re: Well my dear, here is the answer....

BeautyCochran
wrote:

Hay
everyone,
after
having
to
reinstall
everything,
Microsoft
has
done
it
again!
I
even
checked
all
the
updates
to
make
sure
the
sound
ones
were
not
included!
Alas!
They
were!!
Can
you
please
help
me
find
the
patch
to
end
all
patches?
To
get
my
sound

Re: Well my dear, here is the answer....

Re: Well my dear, here is the answer....

back
up
and
going
again?
Discouraging!!

Not
so
sure
this
is
a
Microsoft
issue
unless
you
have
one
of
the
older
Microsoft
sound
cards
that
you
need
drivers
for?

Did
you
install
the
driver
for
your
sound
card
*from
the
sound
card
manufacturer's
support
web
site*?
If
not

Re: Well my dear, here is the answer....

Re: Well my dear, here is the answer....

–
do
that
now.

Do
not
rely
on
Windows
Update
(<http://windowsupdate.microsoft.com/>)
for
hardware
drivers.
Always
go
to
those
who
created
and
actually
support
the
product
in
question
for
the
best
support
on
that
product
for
any
Operating
System.

—
Shenan
Stanley
MS–MVP
—

How
To
Ask
Questions
The
Smart

Re: Well my dear, here is the answer....

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Way

<http://www.catb.org/~esr/faqs/smart-questions.html>