

error code 80070005 hp w2007 monitor vista

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-11/msg00977.html>

- *From:* "Robin" <greetings@xxxxxxxx>
 - *Date:* Wed, 21 Nov 2007 20:12:24 -0600
-

crzyrenea [View profile](#)
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Newsgroups: microsoft.public.windowsupdate
From: crzyrenea <crzyre...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
Date: Tue, 28 Aug 2007 18:00:07 -0700
Local: Tues, Aug 28 2007 7:00 pm
Subject: RE: Encountering WindowsUpdate_80070005 Error
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I am having the same exact problem!!! Doesn't make me real happy about my new purchase! Does this mean the monitor is not working properly? I'll also be waiting for help on this one! Thanks to anyone with suggestions!

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"ykajita" wrote:
> I just purchased a HP desktop with Vista Home Premium. Window Update prompts
> me to install an update for the HP w2007 Wide LCD Monitor, but it fails and
> gives the error code 80070005. I am not a programmer, so I'm not sure how to
> get into the nitty gritty coding. After reading other posts I understand this
> error is regarding 'permissions' but what does that mean? How can I fix this
> so that I can install my updates? Thanks.

Newsgroups: microsoft.public.windowsupdate
From: stossmann <stossmann.2zf...@xxxxxxxxxxxxxxxxxxxxxxxx>
Date: Fri, 2 Nov 2007 17:04:55 -0500
Local: Fri, Nov 2 2007 4:04 pm

Subject: Re: Encountering WindowsUpdate_80070005 Error

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I IMed Tech Support. . . Here is the solution, it's relatively simple and more importantly, it works!

1. Disable Windows Update
 - a. Click on start
 - b. Click on all programs
 - c. Click on accessories
 - d. Click on Run
 - e. Type services.msc and press ok
 - f. Right click on "Windows Update"
 - g. Click on stop (Windows Update is now disabled)
2. Rename Software Distribution folder
 - a. Navigate to: C:/Windows/
 - b. Find the folder named: "SoftwareDistribution"
 - c. Rename that folder to something like "SoftwareDistribution.old"
 - d. Create a new folder called "SoftwareDistribution"
3. Enable Windows Update
 - a. Click on start
 - b. Click on all programs
 - c. Click on accessories
 - d. Click on Run
 - e. Type services.msc and press ok
 - f. Right click on windows update
 - g. Click on start

If you are unable to find Software Distribution Folder, follow these steps before #2 above.

1. From the explorer window press the Alt key to view the file menu.
2. Click Tools
3. Select Folder Options
4. Select the View tab
5. Select "Show hidden files and folders"
6. Remove the selection from "Hide protected operating system files"
7. Click OK

Restart your PC and you should be good to go!

— stossmann

Posted via <http://ms-os.com> Forum to Usenet gateway

Newsgroups: microsoft.public.windowsupdate

From: vlevi <vl...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Date: Sun, 4 Nov 2007 21:16:00 -0800

Subject: Re: Encountering WindowsUpdate_80070005 Error

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I just purchased HP Pavilion m9040n machine (OS=Windows Vista Home premium) and HP w2007 monitor. Have the same problem: every day Windows Update fails to install an update for HP w2007 monitor with the same error code 80070005. Which is annoying.

The procedure described below does not work. I did it 3 times. Every time run Windows Update after the procedure, it fails to install with the same error message.

Manufacturer's CD software also fails to install the driver because of unspecified error.

In Device Manager that hardware is listed under 'Other' category with small question mark on the icon. 'Properties' does report that "This device is working properly." and device does indeed work properly. The problem is an annoying Windows Update reminders and consistent failure to install that update every day.

- Hide quoted text -
- Show quoted text -

"stossmann" wrote:

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> and more importantly, it works!

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- > b. Find the folder named: "SoftwareDistribution"
- > c. Rename that folder to something like "SoftwareDistribution.old"
- > d. Create a new folder called "SoftwareDistribution"
- > 3. Enable Windows Update
- > a. Click on start
- > b. Click on all programs
- > c. Click on accessories
- > d. Click on Run
- > e. Type services.msc and press ok
- > f. Right click on windows update
- > g. Click on start
- > If you are unable to find Software Distribution Folder, follow these
- > steps before #2 above.
- > 1. From the explorer window press the Alt key to view the file menu.
- > 2. Click Tools
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- > 5. Select "Show hidden files and folders"
- > 6. Remove the selection from "Hide protected operating system files"
- > 7. Click OK

> Restart your PC and you should be good to go!

> -- > stossmann
>

stossmann View profile
More options Nov 19, 6:47 pm

Newsgroups: microsoft.public.windowsupdate
From: stossmann <stossmann.30b...@xxxxxxxxxxxxxxxx>
Date: Mon, 19 Nov 2007 18:47:46 -0600
Local: Mon, Nov 19 2007 6:47 pm
Subject: Re: Encountering WindowsUpdate_80070005 Error
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All I can tell you is that this is the procedure I followed and it worked for me. . . Perhaps, since your computer is new, you could try IMing Tech Support.

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— stossmann

Newsgroups: microsoft.public.windowsupdate
From: corre...@xxxxxxxxxxxxx
Date: Wed, 21 Nov 2007 17:41:16 -0800 (PST)
Local: Wed, Nov 21 2007 7:41 pm
Subject: Re: Encountering WindowsUpdate_80070005 Error

Having same problem. Won't install. If you right click on the install file, you can put it in hidden updates so at least it won't show up anymore.

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