

Re: Windows XP updates

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-11/msg00476.html>

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Is there some reason you do not want the latest version of Acrobat Reader?

That seems to be the solution.

Perhaps Adobe has an answer, possibly in release notes for version 7 even though 7 is older than these updates?

You could try installing the updates one at a time until you find the specific update that causes the problem.

If all computers already have the updates:

Try System Restore on one computer to date/time before updates and issue started.

Verify there is no longer an issue.

Then install updates one at a time on that computer until issue returns.

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Jupiter Jones [MVP]

<http://www3.telus.net/dandemar>

<http://www.dts-l.org>

"HoneyTea" <HoneyTea@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:70E41DC6-C7FB-4231-B05C-633836E7228A@xxxxxxxxxxxxxxxxxxxx

I have installed the following updates

- Security update for Windows XP (KB933729)
- Security update for Windows XP (KB936021)
- Security update for Windows XP (KB938829)
- Update for Windows XP (KB933360)
- Update for Windows XP (KB938828)

After installation IE6 is not able to open PDF files. I am using Acrobat Reader 6.

When I uninstall Acrobat 6 and installed Acrobat Reader 7 IE was able to open PDF files.

Can someone help in identifying which update caused the problem?

I have pushed the update to more than 200 PCs and I need to fix this ASAP.

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