

RE: SOLUTION to the .net "failed to install" update

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-09/msg00750.html>

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Good for you George!

Lazy Microsoft are too lazzzzzzzyyyyyyyyyy to get off there a**es and do something about it!

Microsoft – Your anger, our fault!

The light at the end of the tunnel, is the sign of success.

"georgef" wrote:

Folks – I don't remember who posted the below (I shall not take credit), but this worked for me. The "George" in the signature line below, is another George, not me.

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Here is EXACTLY what you do to solve this problem for Windows XP 32 bit. If you happen to have a rarer 64 bit version, server OS, or SOMETHING else follow the same general instructions but get the version of the files appropriate for your system but first, Microsoft has pissed me off beyond belief. I looked in my log and this same thing happened 6/2006...thanks MSFT for torturing us again this year. I thought it was a familiar feeling...nice branding...this is a huge humiliation for their .NET team in my opinion or perhaps we should start calling them the .NOT team...anyway....

Steps:

1) Go to the control panel and select the add/remove software tool then TRY and remove everything with .NET in the name. If you can remove everything go to step 3. If you cannot remove everything go to step 2.

2) Go and download the windows installer clean up tool at:
<http://support.microsoft.com/kb/290301>

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run the windows installer clean up tool and BE CAREFUL to only select the .NET items from the list and remove them. Note: this will likely leave the names as "dead links" in the Add/Remove Software list (ahhh ...Microsoft thoroughness at its best) but not to worry they will do no harm and will get fixed when we finish. It's possible to clean them up but let's stay out of the registry :-)

3) Go and get the file "dotnetfx.exe" this is ".NET 1.1" from:

<http://www.microsoft.com/downloads/details.aspx?familyid=262D25E3-F589-4842-8157-034D1E7CF3A3>

install it.

4) Go and get the file "NDP1.1sp1-KB867460-X86.exe" this is the ".NET 1.1 service pack 1" from: my personal website (JUST KIDDING, RELAX...get everything of course from a microsoft.com domain)

<http://www.microsoft.com/downloads/details.aspx?FamilyId=A8F5654F-088E-40B2-BBDB-A83353618B3>

install it.

5) Install the SECURITY patch, the dreaded KB928366, we have all grown to hate. You can install it from the Windows Update program (be sure to ONLY select the KB928366 patch and NOTHING else, we dont want to put back 2.0 or 3.0 yet). It's OK go ahead and click ...it will be alright...you can do it...it's just one more time... :-)

6) Re-run the Windows Update and you can add back in .NET 2.0 and 3.0

7) Post to thank me...

Now WHY hasn't Microsoft posted instructions yet? What is UP?!

Good night!

George