

## Re: 76 updates that I can't install – SOLVED!

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-08/msg01390.html>

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- *From:* "Matty" <[matriarka@xxxxxxxxxxxxxxxxx](mailto:matriarka@xxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 25 Aug 2007 03:21:59 –0700
- 

I have .NET Framework 3 presumably because Windows Update identified it before (I don't know when) as an update that I should be installing.

Anyhoo, I finally was able to install KB928366 Security update for Microsoft.NET Framework version 1.1 SP1.

I wish Microsoft would have specific error messages pop up when an update doesn't install.

Something like this would have been really useful: "Well, duh, you can't install KB928366 if you don't have MS.NET Framework 1.1 SP1." he he he

Couldn't follow your advice below Mow because, as I previously mentioned, I didn't have .NET Framework 1.1 nor 1.0. There's no 1.1 to uninstall. And, because I didn't have 1.1, I also do not have 1.1 updates to uninstall.

I thought I could take a shortcut and just install .NET Framework 1.1 and ..NET Framework SP1 to then install KB928366. But no, I still couldn't install this Hotfix.

So, I had to go through the long process outlined by  
vet@xxxxxxxxxxxxxxxxxxxx's

(<http://forums.microsoft.com/MSDN/ShowPost.aspx?PostID=2049001&SiteID=1>):

I did all these (took hours!!!) while compu was in Normal mode with Windows Firewall, Defender, and NOD32 on.

1. Uninstalled .NET Framework 2.0 and 3.0 and their security updates ---- I used both Add/Remove and the Windows Intaller Cleanup.
2. Also ran .Net Framework 1.0, 1.1 and 2.0 cleanup tool ([http://astebner.sts.winisp.net/Tools/dotnetfx\\_cleanup\\_tool.zip](http://astebner.sts.winisp.net/Tools/dotnetfx_cleanup_tool.zip))

Note – I tried to stick to the reboot after each uninstall but I sometimes "cheated" and risked missing a few reboots. Patience is not one of my computer virtues.

3. Installed Microsoft.NET Framework 1.1 – rebooted
4. Installed Microsoft.NET Framework 1.1 SP1 – rebooted
5. Installed KB928366 – yeheyyy!!!! finally!!! – rebooted

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Then installed the two other .NET Framework versions because they were in my list of installed programs before.

6. Installed Microsoft.NET Framework 2.0 – rebooted
7. Installed KB928365 (security update for MS.NET Framework 2.0) – rebooted
8. Installed Microsoft.NET Framework 3.0 – rebooted

And now, all is well with my Windows Update.

I then installed the two other hotfixes queued in Windows Update: KB873374 and KB885884.

MS Update didn't find and list any more updates that need to be installed.

Thank you for everyone's suggestions! (Whatever would I do without these forums?!)

Now, the only problem remaining is my nonfunctional System Restore (which was functioning well just before I upgraded to XP Pro). If anyone can help me with this, please go to the windowsxp.general forum and share your suggestions – (posted 8/23/07 10:10 a.m. PST – System restore not working).

"MowGreen [MVP]" <mowgreen@xxxxxxxxxxxx> wrote in message [news:eFUxe4u5HHA.3716@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eFUxe4u5HHA.3716@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Matty,

Each .NET Framework runs side by side with the others ... in plain English, that means that their *\*totally\** independent of each other. There is no need to install .NET Framework 3 if .NET Framework 1.1 is installed. Whichever application/program that requires the Framework will notify you of that requirement.

KB928366 is *\*specific\** to .NET Framework 1.1 SP1 *\*ONLY\**.

Try to *\*uninstall any\** update specific to that .NET Framework 1.1 SP1 as the first step.

MS offers a: Uninstall Cleanup Tool for the .NET Framework 1.0 and .NET Framework 1.1 updates KB928366, KB929729, and KB928367

<http://www.microsoft.com/downloads/details.aspx?FamilyId=7A4EFC33-0343-4EE4-B0C4-97BD16967A0>

Than try to uninstall .NET Framework 1.1 SP1

Next, uninstall .NET Framework 1.1

Run the Automated Removal Tool *\*if\** there are any issues removing any of the above:

[http://astebner.sts.winisp.net/Tools/dotnetfx\\_cleanup\\_tool.zip](http://astebner.sts.winisp.net/Tools/dotnetfx_cleanup_tool.zip)

Download, save, and than reinstall .NET Framework 1.1 first –

<http://www.microsoft.com/downloads/details.aspx?FamilyId=262D25E3-F589-4842-8157-034D1E7CF3A3>

Than download, save, and reinstall .NET Framework 1.1 SP1 –

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<http://www.microsoft.com/downloads/details.aspx?familyid=a8f5654f-088e-40b2-bbdb-a83353618b38&dis>

Allow Windows Update to detect any needed updates for it by going to  
Start > Run > type in

wuauclt /detectnow  
Click OK or press Enter

Install what is offered in the order they are offered.

MowGreen [MVP 2003–2007]

=====  
\*-343-\* FDNY  
Never Forgotten  
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Matty wrote:

MG – WHAT is the installed antivirus software ?  
Matt – NOD32

MG – The system was able to 'repair' itself in Safe Mode, then it's reasonable to theorize that the Services/Protections of said AV that  
\*may\*  
have caused this issue do NOT Run or do not exist when the OS is booted to  
Safe Mode.

Matty – I cannot conclude that the system was able to repair itself because  
it was in Safe Mode because I never tried running Dial-a-Fix in Normal mode.  
I simply followed the instructions in Engel's link which said that CClean and Fix-a-Dial should be ran in Safe mode. After running Dial-a-Fix in Safe mode, I then rebooted then ran Windows Update while in Normal mode.

I'm reading through the links that you gave and also looking at the posts of several other people who also cannot install KB928366.  
vet@xxxxxxxxxxxxxxxxxxxx's post here  
(<http://forums.microsoft.com/MSDN/ShowPost.aspx?PostID=2049001&SiteID=1>)  
seems to be relevant his description coincides with what I have in my compu. I have Microsoft.NET Framework 2.0 and 3.0. I don't have 1.0 or 1.1.

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So, it would seem that I have to uninstall 2.0 and 3.0; install 1.1 then install the security update for 1.1; then proceed with re-installing 2.0 and 3.0 and their security updates.

Question

– Do I need all Microsoft.NET Framework versions? I do not know the difference among these three versions. I don't even know if they are "versions" or if they are completely different programs.

"MowGreen [MVP]" <mowgreen@xxxxxxxxxxxx> wrote in message [news:uUZVaAo5HHA.4712@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uUZVaAo5HHA.4712@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

YES, it's a CRITICAL security update !!! The update refers to .NET Framework SP1, \*not\* XP's Service Pack 2.

WHAT is the installed antivirus software ? The system was able to 'repair' itself in Safe Mode, then it's reasonable to theorize that the Services/Protections of said AV that \*may\* have caused this issue do NOT Run or do not exist when the OS is booted to Safe Mode.

Until you can ascertain what the cause was, it will occur again.

Since there is ALSO an issue installing the Security update for .NET Framework 1.1, the most likely cause for BOTH issues is the \*\*\*installed antivirus or security software \*\*\*

To resolve the installation failure of KB928366 :

Unified .NET Framework Troubleshooting Guide  
<http://blogs.msdn.com/astebner/articles/454956.aspx>  
or

When you try to install an update for the .NET Framework

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1.0, 1.1, or  
2.0,  
you may receive Windows Update error code "0x643" or  
Windows Installer  
error code "1603"  
<http://support.microsoft.com/kb/923100>

MowGreen [MVP 2003–2007]

=====  
\*\_343-\* FDNY  
Never Forgotten  
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Matty wrote:

Ran CClean in Safe mode.  
Rebooted.  
Tried Windows Update ==> couldn't install  
updates

Ran Dial-a-Fix in Safe mode  
Rebooted.  
82 hotfixes installed successfully.

Thank you!!!

There was just one hotfix that didn't install –  
KB928366 Security update  
for Microsoft.NET Framework version 1.1  
SP1

Do I need this? It says SP1 and my XP Pro is  
SP2.

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