

## Re: 0x8DDD00004 Windows Update Error

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-07/msg01780.html>

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- *From:* "MowGreen [MVP]" <[mowgreen@xxxxxxxxxxxxxx](mailto:mowgreen@xxxxxxxxxxxxxx)>
  - *Date:* Mon, 30 Jul 2007 13:41:26 -0700
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Kurtas,

The system is seeking updates from the intranet server plus the latest Windows Update Agent is not installed yet.

NOTE: \*\*\* IF WSUS is being used to update the Client systems then you should \*NOT\* change/delete the intranet server. Consult the Admin if this is the case \*\*\*

Try this ... go to Start > Run > type in

gpedit.msc  
Click OK or press Enter

Click the plus signs next to –  
Computer Configuration  
Administrative Templates  
Windows Components  
Click on Windows Update

In the right frame locate ' Specify intranet Microsoft update service location '  
Right click it and choose Properties  
It should be marked as Enabled and show <http://edgeeng>  
Delete <http://edgeeng> wherever it shows and then put a mark next to  
" Not Configured "  
Click Apply, OK, and close the Group Policy window

Stop the Automatic Updates service by going to  
Start > Run > type in

net stop wuauerv  
Click OK or press Enter

Enable show hidden files, folders, and system files:  
<http://www.bleepingcomputer.com/tutorials/tutorial62.html#winxp>

Go to Start > Run > type in

%windir%\softwaredistribution

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Click OK or press Enter

Delete ALL of the \*subfolders\* of SoftwareDistribution

Close the window

\* NOTE: This will delete the update history shown on the Windows/Microsoft Update sites \*

Download and save BOTH of these updates:

Windows Update Agent for x86 [32 bit]

<http://go.microsoft.com/fwlink/?LinkID=91237>

KB927891

<http://www.microsoft.com/downloads/details.aspx?FamilyId=7A81B0CD-A0B9-497E-8A89-404327772E5A>

When the downloads complete, close the browser and any other open programs

Install the Windows Update Agent first

Install KB927891 and then restart the system

IF the Automatic Updates service is set to Automatic, then it should have Started again on reboot. Check in the Services console to confirm that it has.

If yes, then either go to Windows Update [ the subfolders of SoftwareDistribution will be recreated now ] or, Start > Run > type in

wuauc1t /detectnow

Click OK or press Enter

That should bring down any needed updates

MowGreen [MVP 2003–2007]

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\*-343-\* FDNY

Never Forgotten

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Kurtas B wrote:

I will try that –

I should note how I get this error: I open IE, Tools -> Updates. IE takes 2–3 minutes of checking if I'm using the latest update software, then I get the error. So I don't get as far as selecting Express or Custom updates.

Also here is something interesting. When I get the error it gives me the option to search for solutions – and I am directed here:

<http://www.update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=36&ln=en&IsMu=False>

The final question asked to check out the Add-On called WUWebControl Class. This is not listed in the list of Addons that have been used by IE.

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Further googling leads me to believe that this computer is or was configured to use WSUS.. I then found C:\Windows\Windows Update.log (note the space in the file name).

This log has entries like this:

```
2007-07-30 13:24:16 17:24:16 Success IUENGINE Starting
2007-07-30 13:24:17 17:24:17 Success IUENGINE Determining machine configuration
2007-07-30 13:24:17 17:24:17 Success IUENGINE Querying software update catalog from
http://edgeeng/autoupdate/getmanifest.asp
2007-07-30 13:24:17 17:24:17 Success IUENGINE Determining machine configuration
2007-07-30 13:24:17 17:24:17 Success IUENGINE Querying software update catalog from
http://edgeeng/autoupdate/getmanifest.asp
2007-07-30 13:24:17 17:24:17 Success IUENGINE Determining machine configuration
2007-07-30 13:24:18 17:24:18 Success IUENGINE Querying software update catalog from
http://edgeeng/autoupdate/getmanifest.asp
2007-07-30 13:24:18 17:24:18 Success IUENGINE Determining machine configuration
2007-07-30 13:24:18 17:24:18 Error IUENGINE Querying software update catalog from
http://edgeeng/autoupdatedrivers/getmanifest.asp (Error 0x801901F4)
2007-07-30 13:24:18 17:24:18 Success IUENGINE Shutting down
```

edgeeng was an old domain controller. The server is still active, but not as a DC. Could this all be related!?

"Engel" wrote:

Hello Kurtas,

Since you are with XP, Doesn't hurt to try the recommendation here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?lang=en&cr=US&guid=&s>

I hope this post is helpful.

Let us know how it works out.

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"Kurtas B" wrote:

I'm on Windows XP, the machine has SP 2. I've been trying to get recent updates in the past year for this machine, but I keep getting the error listed in the topic.

Googling the question gives few results. In the results, one MVP suggests to register 5 DLLs. I did register them

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successfully but that did not solve my problem.

Can anyone help me? I badly need to run updates on this machine for some other software to function.