

Re: KB928367 & KB928366

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-07/msg01105.html>

- *From:* "Shenan Stanley" <newshelper@xxxxxxxxx>
 - *Date:* Mon, 16 Jul 2007 12:03:17 -0500
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Lethal wrote:

I have been attempting to install these updates regularly, since I originally was advised they were available. I have also followed advise in other threads to download them from the ms windows site (only to be told that the program or other patches are missing). There is clearly a bug with these updates given the amount of 'traffic'. Is there yet a sure fire way to install them? thanks

Take what you need from the solution. If you don't have .NET Framework 2.0 installed – you don't need that part of the solution. Same for 3.0. If you come to a instruction you cannot follow because you do not have referred to file/registry entry – skip over it and consider it done. Don't dwell on the parts you *don't* have – be concerned with the parts you do.

(1) You need to repair .NET Framework 1.1 – obliterating all remnants of it and installing it/patching it fully.

How to troubleshoot Microsoft .NET Framework 1.1 installation issues

<http://support.microsoft.com/kb/824643>

- Unregister and then reregister Windows Installer (See article)
- Download/install/use:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=7A4EFC33-0343-4EE4-B0C4-97BD16967A09&displ>

- Manually remove and then reinstall the .NET Framework 1.1 (See Article)

For the articles below, follow the "IT professionals" link and find the download for your OS.

- Download/Install <http://support.microsoft.com/kb/867460/>
- Download/Install <http://support.microsoft.com/kb/886903/>
- Download/Install <http://support.microsoft.com/kb/928366/>

Reboot as needed and at the end.

(2) You need to repair .NET Framework 2.0 – obliterating all remnants of it and installing it/patching it fully.

How to troubleshoot Microsoft .NET Framework 2.0 installation issues

<http://support.microsoft.com/kb/908077/>

- Unregister and then reregister Windows Installer (See article)
- Manually remove and then reinstall the .NET Framework 2.0 (See Article)

For the articles below, follow the "IT professionals" link and find the download for your OS.

- Download/Install <http://support.microsoft.com/kb/917283/>
- Download/Install <http://support.microsoft.com/kb/922770/>
- Download/Install <http://support.microsoft.com/kb/928365/>

Reboot as needed and at the end.

(3) You need to repair .NET Framework 3.0 – obliterating all remnants of it and installing it/patching it fully.

Unfortunately – there is no particular article pertaining to .NET Framework 3.0 that I could find. I have not had issues, however, just going into the Control Panel --> Add or Remove Programs and just locating/removing it and its patches. I suggest you do the same and then reboot...

Download/install using this distributable package:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=10CC340B-F857-4A14-83F5-25634C3BF043&displa>

Reboot as needed and at the end.

(4) Cleanup your updates system...

Get Dial-a-Fix:

<http://wiki.djlizard.net/Dial-a-fix>

Use its options to fix:

- Windows Installer
- Windows Update
- All the Registration Center options

Turn off the "Empty System32\Catroot 2"
Do NOT do "Flush SoftwareDistribution".

Then click "GO"... May take a while.

Reboot when it is done...

(5) Visit <http://windowsupdate.microsoft.com/> and scan for updates. Choose the critical updates you need and install them. Do not bother getting hardware updates (unless you happen to have some Microsoft hardware installed) and "Optional Updates" are *usually* just what the name infers – but feel free to see if you want any of the "Optional" ones.

(6) Come back here and let us know how you came out...

This has now come to light from a poster (Ray&Fran) and should be noted:

Got everything installed but KB928367? This is caused by corrupted
..NET Framework 1.0 components. Simply hide the incorrect update...

1. Open IE and go to the Windows Update site directly:
<http://www.windowsupdate.com>
2. Click "Custom Install" to scan your system (Not Express Install).
3. After it finishes, please unclick the incorrect update.
(Uncheck the box next to it.)
4. Choose "Don't show this update again"
(Check the box next to that under the update itself.)
5. Scan the computer again to check the result.

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How To Ask Questions The Smart Way
<http://www.catb.org/~esr/faqs/smart-questions.html>

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