

Re: About .NET Framework not installing

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-07/msg01019.html>

- *From:* Doug <Doug@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 15 Jul 2007 09:02:02 -0700
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Dear Shenan – I apologize for sending this email directly to you but you seem to have the best understanding of this problem.

I also have been experiencing the problem on one of my computers (all of which are standalone running Windows XP) and have read your detailed steps to resolve. I am not a technician (a bean counter) and I always get very queasy when the solution discusses registry changes. For someone like myself with just average expertise would I be better having a tech guy I use from time to time come in and repair or are the steps so simple that it is difficult to mess up. I have been reading all the links referred to in your solutions and it seems complex. For example I do not even see the .Net Framework 2.0 and 3.0 on my system?

I am also concerned as to whether I should stop using the problem computer until the fixes are made from a security standpoint. This week since all of these updates started I have found a Trojan horse virus (Trojan horse SHour.AFJ) show up on 4 of my 6 computers. The virus was attached to QuickBooks software files in each instance so it is probably unrelated but it is interesting that it shows up just as all of these automatic downloads are taking place. Thanks so much for any ideas or help.

—
Doug

"Shenan Stanley" wrote:

MapleFr3ak wrote:

From a month or a few ago, I searched google trying to find out why this thing won't install.

One link lead to a forum where it says you need some RAM space in order for it to install successfully. I can't remember exactly what it said, but it was something along the lines.

I just wish there were a way to make it so that the update won't bug me again since I can't ever install it.

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(1) You need to repair .NET Framework 1.1 – obliterating all remnants of it and installing it/patching it fully.

How to troubleshoot Microsoft .NET Framework 1.1 installation issues

<http://support.microsoft.com/kb/824643>

- Unregister and then reregister Windows Installer (See article)
- Manually remove and then reinstall the .NET Framework 1.1 (See Article)

For the articles below, follow the "IT professionals" link and find the download for your OS.

- Download/Install <http://support.microsoft.com/kb/867460/>
- Download/Install <http://support.microsoft.com/kb/886903/>
- Download/Install <http://support.microsoft.com/kb/928366/>

Reboot as needed and at the end.

(2) You need to repair .NET Framework 2.0 – obliterating all remnants of it and installing it/patching it fully.

How to troubleshoot Microsoft .NET Framework 2.0 installation issues

<http://support.microsoft.com/kb/908077/>

- Unregister and then reregister Windows Installer (See article)
- Manually remove and then reinstall the .NET Framework 2.0 (See Article)

For the articles below, follow the "IT professionals" link and find the download for your OS.

- Download/Install <http://support.microsoft.com/kb/917283/>
- Download/Install <http://support.microsoft.com/kb/922770/>
- Download/Install <http://support.microsoft.com/kb/928365/>

Reboot as needed and at the end.

(3) You need to repair .NET Framework 3.0 – obliterating all remnants of it and installing it/patching it fully.

Unfortunately – there is no particular article pertaining to .NET Framework 3.0 that I could find. I have not had issues, however, just going into the Control Panel --> Add or Remove Programs and just locating/removing it and its patches. I suggest you do the same and then reboot...

Download/install using this distributable package:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=10CC340B-F857-4A14-83F5-25634C3BF043>

Reboot as needed and at the end.

(4) Cleanup your updates system...

Get Dial-a-Fix:

<http://wiki.djlizard.net/Dial-a-fix>

Use its options to fix:

- Windows Installer

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- Windows Update
- All the Registration Center options

Turn off the "Empty System32\Catroot 2"
Do NOT do "Flush SoftwareDistribution".

Then click "GO"... May take a while.

Reboot when it is done...

(5) Visit <http://windowsupdate.microsoft.com/> and scan for updates. Choose the critical updates you need and install them. Do not bother getting hardware updates (unless you happen to have some Microsoft hardware installed) and "Optional Updates" are *usually* just what the name infers – but feel free to see if you want any of the "Optional" ones.

(6) Come back here and let us know how you faired.

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Shenan Stanley
MS-MVP

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How To Ask Questions The Smart Way
<http://www.catb.org/~esr/faqs/smart-questions.html>