

RE: [Error number: 0x80245003] – Keep getting this!

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-06/msg01256.html>

- *From:* John Granger <John_Granger@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 25 Jun 2007 00:21:02 -0700
-

Hi RWP

I cant find the objects you want removed in steps 4,5... I was able to find and delete wuweb.dll and muweb.dll thru asystem dos box....but my General/History-Temp Files/View Objects buttons in IE7 open a folder which contains two Active X controls called ... Microsoft Data Collection Control & Shockwave Flash Object....am I looking in the wrong place or are we looking at two different versions of IE?

Hope you can help..?

"RWP" wrote:

This worked for me,

1. Rename the Update temporary folders.

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1. Click Start, Run, type: cmd and press Enter. Please run the following command in the opened window.

Net stop WuAuServ

2. Click Start, Run, type: % windir% and press Enter.
3. In the opened folder, rename the folder SoftwareDistribution to Sdold.
4. Click Start, Run, type: cmd and press Enter. Please run the following command in the opened window.

Net start WuAuServ

2. Remove the corrupted Active X control

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1. Open Interent Options

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2. On the General Tab choose Settings under Temporary Internet Files
3. Then click on View Objects.
4. Right Click WuWebControl Class and choose remove
5. Right Click MuWebControl Class and choose remove
6. Delete the file c:\windows\system32\wuweb.dll
7. Delete the file c:\windows\system32\muweb.dll

The above steps will help us remove the ActiveX controls for Windows Update and Microsoft Update. Then will download a new one to instead of the corrupted one.

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HP m7470n Pavilion Media Center, 2.0 GB Ram–300–GB Hard Drive, AMD Athlon 64 X2 Dual–Core processor 4200+, ATI x700 Pro Video Card, IE 7 Beta 3.

"Conor McLaughlin" wrote:

Hello all,

[Error number: 0x80245003]

The website has encountered a problem and cannot display the page you are trying to view. The options provided below might help you solve the problem.

For self–help options:

Frequently Asked Questions

Find Solutions

Windows Update Newsgroup

For assisted support options:

Microsoft Online Assisted Support (no–cost for Windows Update issues)

(From Microsoft Update)

I keep recieving the above message each time I open Microsoft Update. I have searched on the newsgroups for solutions, went to <http://support.microsoft.com/kb/919749/en-us> and have not been able to solve this!

Can anyone help?

Thanks,

Conor

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