

Re: No audio device after latest Widows Update

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-06/msg00401.html>

- *From:* Gistcheckin <Gistcheckin@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 10 Jun 2007 08:20:01 -0700
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the driver you need will correspond to the audio codec on your motherboard. While the vast majority of onboard audio solutions are either AC 97 or HD audio, a few motherboards also have a separate audio controller that is connected through the chipset PCI bus.

Therefore in order to figure out what driver you require, you will need to determine what type of audio solution you have on your motherboard. To do this please check the following:

1. Look at your motherboard manual OR
2. If you have a "brand" PC, check with the manufacturer OR
3. Look at the specifications for your motherboard on the manufacturer's web site

If you do not know what your motherboard make and model is, run SiSoft Sandra and then click on the mainboard information icon and it will list the details. A step by step guide to using SiSoft Sandra to identify your motherboard make and model can be found here. Once you know your motherboard make and model you can find out what audio solution you have by looking at the details on the manufacturer's web site. You should also be able to download the complete motherboard manual.

<http://www.viaarena.com/default.aspx?PageID=5&ArticleID=466>

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Gistcheckin

"realcestmoi" wrote:

Hi there,

If you did not use windows update than you are posting in the wrong group.

Check your bios settings if your sound device is enabled.

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Bests regards,
Michel Denie

"JoeS." <JoeS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:39206E5C-71D2-4BDF-BDED-B1B923EA743E@xxxxxxxxxxxxxxxxxxxx

I did no t download any drivers from Microsoft nor did I download any newer (there aren't any) from ASUS. Yes, I tried booting to the last known good configuration. I also tried going back to the last System Retore point befre the updates.

"realcestmoi" wrote:

Hi there,

You should always check what you are downloading/installing from Windows Update and never take any driver updates.

If a driver is needed, meaning if the hardware is not functioning properly than go to the manufacturers website and get the right driver for your device there.

Remember: if it ain't broke: do NOT try to "FIX" it thinking wrongly that newer must be better.

If your hardware is working fine: leave it be working fine;)

What do you mean by: I have also tried doing a system restore to the last known working setting ?

Did you press F8 during boot and have chosen last known goodconfiguration or did you try to restore the system in safe mode prior to a point where the problem ocured?

Best regards,
Michel Denie

Re: No audio device after latest Widows Update

"JoeS." <JoeS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:86184CCC-3849-452F-A291-28125B1D521B@xxxxxxxxxxxxxxxxxxxx

After allowing an Automatic Windows XP update, my onboard sound devices (SoundMax Digital Integrated Audio) disappeared. My motherboard is an ASUS P4S800D-E Deluxe socket 478 board. In device manager, the integrated sound card is there and "Working properly" Selecting properties, then the properties tab, shows Audio devices, Midi devices, and Mixer devices. Each of these states "the driver is enabled but has not been started." I am currently using SoundMAX Audio Driver version 5.12.01.3665, which is the latest driver shown on the ASUS website. I have tried starting each device under Component Services with no luck.. I have also tried doing a system restore to the last known working setting and also no luck. Lastly I have tried searching for and trying other drivers without any luck.