

Re: wuauclt.exe stealing CPU constantly. No access to Windows Upda

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-05/msg01393.html>

- *From:* Bjoern <Bjoern@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 29 May 2007 14:33:01 -0700
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I am using Windows Update. Using "net stop wuaserv" does not stop the wuauclt.exe process from running. Shouldnt it? Anyways; I have followed your steps, after turning off Trend Micro Pc Cillin and Windows Defender (who doesnt gain any updates either...). Under "step 2" I had to run the installer manually because I got the message "...already installed". After some time I got installation failure with the code 0x8007041d....

"Robin Walker [MVP]" wrote:

Bjoern <Bjoern@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hi; i have tried several fixes and patches and whatever they are called! When I try to connect to windows update the system slows down and perhaps after 10 minutes I "get through" and Windows Update checks my computer. Then I receive an error message > cannot update. The process wuauclt.exe runs constantly form startup and steals 50% CPU. When I try to shut down the process it just restarts again. Trying to shut down the process via cmd does not function either > get the message: the process cannot be stopped.

Although your description does not match the usual symptoms, it would be worth upgrading to the latest versions of Windows Update, and then checking for any symptoms remaining after that, in case the issue is now fixed. Could you also confirm whether you are trying to use "Windows Update" or "Microsoft Update", as stated in the heading of the update web page.

Before doing the items below, ensure that you have disabled all 3rd-party anti-virus, anti-spyware, popup-blocker, download accelerator, or firewall. If you disabled a 3rd-party firewall, then re-enable Windows Firewall for the duration.

You might need to stop Automatic Updates while you apply these two fixes: open a command prompt window and type the command:

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net stop wuauaserv

For a fix to the above problem, please do BOTH of the following:

1. (not for Vista) If your update history shows that you do not yet have update KB927891 installed, then download and install update KB927891 ver3:

<<http://support.microsoft.com/kb/927891>>

and then restart Windows.

2. For 32-bit systems, download and save to hard disk, and then install:

<<http://download.windowsupdate.com/v7/windowsupdate/redist/standalone/WindowsUpdateAgent30-x86.exe>>

If this produces an error message about "Update agent already installed", then execute the installer again manually, with parameter /wuforce as in (at a comand prompt window):

WindowsUpdateAgent30-x86.exe /wuforce

Then visit Microsoft Update again, and report back whether your problem is fixed.

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Robin Walker [MVP Networking]

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