

Re: Microsoft Update not working!!!!

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-04/msg01259.html>

- *From:* "Robert Aldwinckle" <robald@xxxxxxxxxxxxxx>
 - *Date:* Sun, 29 Apr 2007 09:14:49 -0400
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"bahamapink_diamond" <bahamapinkdiamond@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:CBB7B0DB-1DBF-45E3-81A6-2D312F026715@xxxxxxxxxxxxxxxxxxxxxx

I know what the error code means. I need a fix. I've checked our firewall and it's going thru just fine.

What's "going thru just fine"? Which request is failing? What process is issuing it? What account is that process using? Hint: often the problem is that connections can be established by the user but the anonymous connections required for downloading (e.g. through BITS) cannot. An ISA proxy server is often involved in such a problem scenario.

<title>You experience problems when you access the Windows Update Version 5 or Version 6 Web site through a server that is running ISA Server</title>
<http://support.microsoft.com/kb/885819>

Why is this site always unavailable. My guess is there are too many people trying to update at once. Microsoft needs to get better equipment if this is the case.

Try refining your symptom description?
Running through FiddlerTool may be enough to get some more specific clues.

I'm handing out pc's with no updates cause it just won't work. I get to the initial site to download the control you need to use the site. It says install, then it errors out on me.

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Have you tried downloading from the WU Catalog instead?
There is even a new version you could try.
E.g. here is the control download for it:

<http://test.catalog.update.microsoft.com/v7/site/Install.aspx>

Good luck

Robert Aldwinckle

I can't get Automatic updates to work until I get that control. Please fix your site. This is EXTREMELY frustrating.

"TaurArian [MS-MVP]" wrote:

This error code translates to ERROR_INTERNET_CANNOT_CONNECT. This could be caused by firewall software blocking the Windows Update Site

You may receive an error message when you search for available updates on the Windows Update Web site or on the Microsoft Update Web site
<http://support.microsoft.com/?kbid=883821>

You may receive an "Error 0x80072EE2," "Error 0x80072EE7," "Error 0x80072EFD," "Error 0x80072F76," or "Error 0x80072F78" error message when you try to use the Windows Update Web site or the Microsoft Update Web site
<http://support.microsoft.com/?kbid=836941>

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TaurArian [MS-MVP] 2005-2007 - Australia
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How to make a good post: <http://www.dts-l.org/goodpost.htm>
Backup and data recovery: <http://www.acronis.com.sg/>
Enhancing file system performance: <http://www.diskeeper.com/defrag.asp>

"bahamapink_diamond"
<bahamapinkdiamond@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:0A1F1C71-C1ED-4D80-A055-DE37680948E2@xxxxxxxxxxxxxxxxxxxx
| I'm in IT at my company and have many computers to update.

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| I keep getting the same error code whenever I try to use MS update site.
| Error number: 0x80072EE7
| I've tried all the recommended fixes with no avail. I'm tired of getting
| this everytime I try to use the site.
| Please help, this is severly cutting down on my time to get other projects
| done.
| FYI: There is no problem with my internet connection. I can get to other
| sites with no problem. Can't we get the site to work Microsoft???