

# Re: Still having svchost.exe CPU problems

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-04/msg00816.html>

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- *From:* "Jim Byrd" <[jrbyrd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:jrbyrd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 15 Apr 2007 21:06:51 -0700
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Hi Miha – You may wish to try the following – it's been of help to a number of folks. This is a general post for users at all levels:

How knowledgeable about doing things are you? Do you know how to start and stop services? How to run a .cmd file? If not, you'll need access to someone who does to avoid problems. The following assumes you're on Windows XP. If you're confident about what you're doing, then try the following first – only if it doesn't work, then there's another level of stuff that can be done following:

1. Stop and Disable Automatic Updates, Background Intelligent Transfer Service and the Cryptographic Service.
2. Rename the folder %SystemRoot%\SoftwareDistribution to %SystemRoot%\OldSoftwareDistribution
3. Open Notepad and create a file containing the following:

```
REGSVR32 WUAPI.DLL
REGSVR32 WUAUENG.DLL
REGSVR32 WUAUENG1.DLL
REGSVR32 ATL.DLL
REGSVR32 WUCLTUI.DLL
REGSVR32 WUPS.DLL
REGSVR32 WUPS2.DLL
REGSVR32 WUWEB.DLL
```

Save this file as 'Wudll.cmd' (without the quotes) to any convenient location then exit Notepad and double click on the file you just saved. You should get a 'Sucess' mesage for each of the .dll's listed above.

4. Now Re-enable to Automatic status and then Start each of the services you stopped before – Automatic Updates, Background Intelligent Transfer Service and the Cryptographic Service.

5. Now Reboot. Now Reboot Again. (Yes, twice.)

See if that solves it – give it a couple of days. If so, then you can

Re: Still having svchost.exe CPU problems

delete 'OldSoftwareDistribution'. I would request that you post back with your results. Only if the problem does re-occur, then do the following exactly:

1. Go to <http://wiki.djlizard.net/Dial-a-fix> and download Dial-a-fix v0.60.0.24 (2006-10-27)

2. Unzip it to a new folder at root with any name, e.g. c:\Dial-a-fix-v0.60.0.24

3. Double click on Dial-a-fix.exe in that folder.

4. Click on the following:

Options/tooltips (just to get an idea of what it does in each section. :)

Both boxes under Prep

The 'all' (top) box for Sections 2, 3 and 4 (which will automatically be set when you check 3)

In Section 5, 'Programming cores/runtimes' and 'Explorer/IE/OE/shell/WMP' only.

Click 'Go' . (Some of the re-registrations may take what seems like a long time for some .dll's – Don't be impatient.)

5. Reboot (if Dial-a-fix doesn't do it automatically at the end). Now Reboot Again. (Yes, twice.)

See if that does the trick, and, again please post back with your experience.

MS is aware of the problem. The following is from a private communication about this:

"I regret to say that I was told that this known issue requires too much change to be implemented in a hotfix. A change will instead be implemented in the next Automatic Updates client, which we are planning to release in Q2 this year."

—

Regards, Jim Byrd,  
My Blog, Defending Your Machine,  
<http://defendingyourmachine2.blogspot.com/>

In [news:444DF7A7-3995-4493-8D58-9DF7D009F620@xxxxxxxxxxxxxx](mailto:news:444DF7A7-3995-4493-8D58-9DF7D009F620@xxxxxxxxxxxxxx),  
Miha <Miha@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> typed:  
|| I'm yet another one with same problem. We have WSUS and lately just

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|| some random PCs are experiencing 100% utilization for really long  
|| period like 15 minutes or even more. Explorer (shell) is frozen so  
|| only thing that works at that time is reset button. But I think we  
|| might have temp solution for this problem.

||  
|| Pretty much we all have XP desktop machines and Office 2003. On WSUS  
|| we have enabled Office updates. Now I wonder what would happen if we  
|| would remove Office updates from detection on WSUS server and delete  
|| all Office updates from WSUS database (if required). This might help  
|| since clients wouldn't scan for Office updates because they won't be  
|| on WSUS. I will try this since we already installed hot fix KB927891  
|| on those machines with problems and see if helps.

||  
|| And this is interestingly. I called local MS tech support and they  
|| said few others called with same issue and WSUS. What I suspect is  
|| that others don't care about updating so much and they scan only for  
|| security and critical updates for Windows. Or they might not be  
|| aware that updates exist for other things then Windows too.

||  
|| I will try to disable Office on WSUS and try to test this on few  
|| PCs. It would be nice that others with same configuration (XP +  
|| Office + WSUS) would try this same thing too and then see if this  
|| solves the problem.

||  
||  
|| Miha