

Re: User account locked out after Microsoft Update 10 April 2007

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-04/msg00539.html>

- *From:* "Shenan Stanley" <newshelper@xxxxxxxx>
 - *Date:* Wed, 11 Apr 2007 21:21:46 -0500
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askewk wrote:

Thanks for your response Shenan, I would like to give you the exact message i received firstly to ensure i have explained the issue correctly in the first instance if i may....

Message = "Windows cannot load the users profile but has logged you on with the default profile for the system. DETAIL: The system has attempted to load or restore a file into the registry but the specified file is not in a registry file format"

To answer your question, Yes i am able to log on in Safe Mode and choose the Administrator – how should i proceed?
Many Thanks

askewk wrote:

After the automatic update (express) and restart of my pc, i was unable to access my user account using my existing password. A message suggesting the registry file is not in the state as is expected. Could not log in to my profile. The system logged me in as a guest and now i do not have access to all of my information previously stored under the My Documents folder etc.

Can you log into safe mode as the administrator?

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Shenan Stanley
MS-MVP

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How To Ask Questions The Smart Way

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<http://www.catb.org/~esr/faqs/smart-questions.html>

<http://forumz.tomshardware.com/software/Windows-load-user-profile-ftopic222811.html>

The essential part...

Your profile has gone corrupt. There are many reasons this could happen. Hardware, software, moon in wrong phase when you sneezed... You will likely have to go into safe mode, create a new profile using the administrator account, reboot and logon as the new user and manually copy the favorites, my documents, etc from the old profile that you need. Do **not** move everything – as something is corrupt with that old profile and if you moved everything – guess what will be corrupt next? heh

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Shenan Stanley
MS-MVP

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