

## RE: Error installing (KB 921896)

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-03/msg00301.html>

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- *From:* Peter Sadow [Microsoft] <[PeterSadowMicrosoft@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:PeterSadowMicrosoft@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 8 Mar 2007 11:25:05 -0800
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Could you post the contents of the summary.txt log located at  
%programfiles%\Microsoft SQL Server\90\Setup Bootstrap\LOG\Hotfix? We can  
then debug the issue.

Thanks,  
Peter Sadow

"GPO" wrote:

The update is called: Microsoft SQL Server 2005 Express Edition Service Pack 2 (KB 921896). My computer seems to think it was downloaded, and each time I retry to update, it seems to go to an install function (which fails). I wonder if there is a way to wipe the download from my system and start over. Here are the error details:

Microsoft SQL Server 2005 Express Edition Service Pack 2 (KB 921896)  
Installation date: s/ 8/r007 3:01 AM  
Installation status: Failed  
Error details: Code 2B22  
Update type: Important  
This service pack upgrades all Microsoft SQL Server 2005 Express Edition instances and components to Service Pack 2 (SP2). If you need additional installation options, you should download this service pack at the Microsoft Download Center. For more information, see Microsoft Knowledge Base article 921896.

More information:  
<http://support.microsoft.com/kb/921896>  
More information:  
<http://support.microsoft.com>

Any help would be appreciated.

"Peter Sadow [Microsoft]" wrote:

You are encountering a different problem than the previous person. Try

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scanning and downloading again, maybe there was some network issue when the update was downloading. If you continue to encounter a problem please post a new message and let us know which update you are trying to download.

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