

# RE: Error Code 0x80070643 with 7 Automatic Windows Updates

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-03/msg00075.html>

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- *From:* Philippians 4:4-8 <[Philippians448@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Philippians448@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 2 Mar 2007 21:56:03 -0800
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I couldn't agree with you more! I did finally email MS Support and they responded back within a day with 2 pages of detailed instructions full of "trial and error" processes to follow. The typical, "try step A, if that won't allow the installs, try step B unless you got message 'xyz' in step A, then try step D", where each step looks like a 30-60 minute commitment. The support tech said "this problem will likely take considerable time to resolve" and indicated the problems likely had to do with my PC, or even my copy of Office 2003 being bad!

But in addition to you and I, I have seen several posts with the identical complaint....so I feel the problem is likely a glitch on the MS side; I hope they quickly release a new set of updates or a patch to make the installs work, etc.

You may want to email MS Support. I can cut and paste the 2 pages of instructions they gave me, but you may get more decisive results. If so, please forward them if you don't mind. If I find my instructions work, I'll pass them along to you. Good luck!

"Charles" wrote:

I'm having the exact same problem! I'm running XP Pro. I've tried everything except reinstalling Office 2003 and I'm not about to do that.

I do wish someone had an answer. I've wasted numerous hours trying to track the problem down.

"Philippians 4:4-8" wrote:

I apologize for not providing the following information with my question above: I am using Windows XP for Home with SP2 on a Compaq Presario Desktop PC, 1 GB RAM, DSL connection, and use Office 2003 as my staple applications.

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Thank you.

"Philippians 4:4–8" wrote:

I have received the following 7 Automatic Windows Updates  
(even tried them  
as manual updates) several times in the past 2 days (2–19  
and 2–20–2007):

Office 2003 Update for Outlook 2003 Junk Email Filter  
(KB924885)  
Office 2003 Security Update for Office 2003 (KB929064)  
Office 2003 Update for PowerPoint 2003 (KB929060)  
Office 2003 Update for Office 2003 (KB925251)  
Office 2003 Security Update for Word 2003 (KB929057)  
Office 2003 Update for Excel 2003 (KB929058)  
Office 2003 Security Update for Office 2003 (KB920813).

They download without a hitch, but never install  
correctly...all 7 updates  
result in a "Failed" status with Error Code 0x80070643.

My entire system has been very slow and unstable since the  
repeated  
downloads, even though they have not been installed.  
Anyone with a solution  
on how to install these updates – I would GREATLY  
appreciate it!