

# Re: Error code 8007000B when trying to install updates

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-02/msg00434.html>

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- *From:* "Sudheer GN [MSFT]" <[sudheer@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:sudheer@xxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 13 Feb 2007 14:40:39 -0800
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Hi,

There were some typos in the instructions below.

Please try the following

1. Open an Administrator command prompt by right clicking on Start -> All Programs -> Accessories -> Command Prompt and selecting "Run as Administrator" and clicking "Allow" for the elevation prompt
2. In the command prompt, type the command below  
fsutil resource setautoreset true C:\  
(This assumes that C: is the drive in which Vista is installed. If it is installed on another drive like D:, please change the drive letter appropriately)
3. Reboot the machine

—  
Sudheer GN  
Microsoft, WU Client

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"Sudheer GN [MSFT]" <[sudheer@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:sudheer@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:uWn9Bn7THHA.4796@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uWn9Bn7THHA.4796@xxxxxxxxxxxxxxxxxxxxxxxx)

Hi,  
We are sorry for issues in installing the updates.

Can you please follow the instructions below and let me know if it resolves the updates failing with 8007000b issue.

1. Open an Administrator command prompt by right clicking on Start -> All Programs -> Accessories -> Command Prompt and selecting "Run as Administrator" and clicking "Allow" for the elevation prompt
2. In the command prompt, type the command below

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fsutil resource setautoreset C:

(This assumes that C: is the drive in which Vista is installed. If it is installed on another drive like D:, please change the drive letter appropriately)

3. Reboot the machine

After reboot, please try to install the updates again and let me know if that resolves the issue.

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Sudheer GN

Microsoft, WU Client

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"red" <red@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:15F53EC5-3CFB-4AE7-85A8-CC7F84EEBD61@xxxxxxxxxxxxxxxxxxxx>

Yes, I did see your post. I've done quite a lot of reading about this, and am keen to find a solution.

I'm not here to spend hours fixing the problem myself, though. I'm a paying (corporate) customer and there are plenty of other users with this problem.

I'm happy to send off a log-file or two as I have done, but it's not like I'm running some Open Source program and need to support myself. :-) I'll contact Microsoft directly now, but that's an immensely painful process, even with our licensing agreement.

I've had Vista RTM running on a few machines since late November with mixed degrees of success. 3 of the 4 builds have problems. You would've thought they'd have tested Vista a bit more before it was released. They emasculated Longhorn to the point of reskinning XP -- that should've be enough to keep it stable!

The last RCs were horrendous. XP was far more stable when it came out, and was much more of a leap forward.

Roll on SP1. Of all the things that should work, the patching mechanism should!

"Robert Aldwinckle" wrote:

"red" <red@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:C3E42826-62F0-47DD-ACD1-9D97951FCD39@xxxxxxxxxxxxxxxxxxxx>

....

>I have exactly the same problem with Vista Ultimate. It

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installed >updates

> perfectly until those released 29th January. It will happily

install > Defender

> and driver updates, but will fail with all other updates,

giving the > same

> 0x8007000B error that you describe.

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> I've tried deleting SoftwareDistribution and reinstalling  
Windows > Update,

> and I've also tried it with and without a firewall, and with

and > without

> Microsoft Update. I'm not using a proxy server (and  
another Vista > build on

> the same network works perfectly...).

See my reply to OP? Diagnosis suggestions given there,  
e.g. use verbose log or ProcMon to find out which module  
is causing the error code.

Good luck

Robert