

Re: XP update loses sound card

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2007-01/msg00373.html>

- *From:* louttit <louttit@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 10 Jan 2007 13:21:01 -0800
-

Sorry for the blank post, oops. We have 2 old 9100 tecras and I have spent a ridiculous amount of time trying to resolve the very same issue. On one tecra I was able to restore sound, but not the other. On the one I restored my memory says it was a microsoft fix link. My friend now has that 9100. Is it possible to copy his drivers? Would it even work, or are other changes necessary too?

"realcestmoi" wrote:

Hi there,

I assume you tried a forced install of a soundcard? You can try the other inf files too.

As far as I can see the earlier mentioned OPL3-SAx is a game port for your info .

Best regards,
Michel Denie

"jgreg" <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:7A4FF1FA-BD41-40C8-905D-217FF3804690@xxxxxxxxxxxxxxxxxxxx>

Hello Michel,
When I point to the YAWT90.INF file I get a message that "The specified location does not contain information about your hardware"
Thanks for all the help

--
toshiba tecra9100 notebook
1.80 gigahertz Intel Mobile Pentium 4M
512 kilobyte secondary memory cache
S3 Graphics SuperSavage/IXC 1179
AND A LOST Yamaha AC-XG AC""""97

"realcestmoi" wrote:

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Hi there,

The Yamaha OPL3 SAx is as far as I can see not the correct drivert, you should try the sound card driver from Toshiba [tp://209.167.114.38/support/Download/files_downloads/s2410/S241BPSN.exe](http://209.167.114.38/support/Download/files_downloads/s2410/S241BPSN.exe), did you try to run the setup? or for manual install: add new hardware sound device and poin to the YAWT90.INF file and force install?

Best regards,
Michel Denie

"jgreg" <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:8278CB1C-5913-438B-97FC-506563F8EA35@xxxxxxxxxxxxxxxxxxxx

Hello,
I did use the autoexec.bat you typed out for me and it does show more hidden devices. I typed them all out a few posts down.
The WINMM WDM Audio driver is out of the list now. The kernel system audio device is back in the list and greyed out. I have tried to manually install the sound card. There is nothing detected automatically anyway. Down in the previous posts I listed some of what what is available to me in the maual install list. The only Yamaha product available, which I have tried, is the yamaha OPL3-SAx Reserved and WDM Driver.
Thanks

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"realcestmoi" wrote:

Hi there,

Is the Microsoft WINMM
WDM Audio out of the list
of hardware now?

Did you try to make a
manual (forced) install of
the Yamaha AC-XG ?

I suggested the making of
the autoexec.bat and
running it because some
hidden devices will not
show up despite the fact you
choose show
hidden
devices, so did you try
doing it that way?

Best regards,
Michel Denie

"jgreg"

<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:16205602-B280-4655-95D5-64AA2A546647@xxxxxxxxxxxxxxxxxxxx

Hello again,
The sound
is enabled
and
uninstalling
the
Microsoft
WINMM
WDM
Audio
Compatibility
Driver did
not work.
One
unusual
thing was I
did uninstall
the

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Microsoft
Kernel
System
Audio
Device
and some of
the greyed
out icons
became
greyed(if
that is the
right
way
to
say it)

Thanks

--

toshiba
tecra9100
notebook
1.80
gigahertz
Intel Mobile
Pentium 4M
512
kilobyte
secondary
memory
cache
S3 Graphics
SuperSavage/IXC
1179
AND A
LOST
Yamaha
AC-XG
AC""97

"realcestmoi"
wrote:

Hi
there,

1)
Check
if
in
your

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bios
settings
your
sound
is
enabled.

2)
Try
uninstalling
the
'Microsoft
WINMM
WDM
Audio
Compatibility
Driver'
entry
in
your
devices
and
reboot
the
computer
and
see
if
sound
is
working
now.

Let
me
know
if
more
help
is
needed
please?

Best
regards,
Michel
Denie

"jgreg"
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Re: XP update loses sound card

wrote
in
message

news:B19B791B-488C-435F-AEFF-38FB69247309@xxx

Hello
and
thanks
again!
I
have
been
out
of
town
so
sorry
to
not
post
in
a
few
days.
I
have
been
to
my
device
manager
many
times
and
shown
hidden
devices.
There
is
no
Yamaha
AC-XG
so
no
luck
there.
Under
"Sound,
video
and
game

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controllers"

I

have:

Audio

Codecs

Legacy

Audio

Drivers

Legacy

Video

Capture

Devices

Media

Control

Devices

Video

Codecs

AND

WITH

THE

SPEAKER

ICON

GREYED

OUT

I

HAVE:

Microsoft

Kernel

Acoustic

Echo

Canceller

Microsoft

Kernel

Audio

Splitter

Microsoft

Kernel

DLS

Synthesizer

Microsoft

Kernel

DRM

Audio

Descrambler

Microsoft

Kernel

GS

Wavetable

Synthesizer

Microsoft

Kernel

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System
Audio
Device
Microsoft
Kernel
Wave
Aduio
Mixer
Microsoft
Streaming
Clock
Proxy
Microsoft
Streaming
Quality
Manager
Proxy
Microsoft
Streaming
Service
Proxy
Microsoft
WINMM
WDM
Audio
Compatibility
Driver

When
I
try
to
force
install
I
add
a
new
hardware
device
and
select
manually
from
the
list
of
Sound,
and
video
and

Re: XP update loses sound card

game
controllers
because
no
sound
card
is
ever
detected
automatically.
The
notebook
is
listed
as
having
Yamaha®
YMF753
16-bit
stereo.
Ver.2.0
SoundBlaster
Pro
Compatible
Built-in
stereo
speakers
in
the
link
you
sent
Michel.
In
my
manufacturer
and
model
list
I
have
a
creative
technology
and
a
yamaha
entry.
The
creative
has

Re: XP update loses sound card

the
drivers
"game
port
for
creative"
and
"soundblaster
16
or
AWE32
or
compatible
[WDM]"
The
Yamaha
manufacturer
has
the
drivers
"game
port,
yamaha
OPL3-SAx
Reserved
and
WDM
Driver"
I
have
tried
installing
the
yamaha
device
with
drivers,
changing
drivers,
rebooting,
uninstalling,
repeating
all
this
over
and
over.
I
have
also
tried

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many
of
the
entries
in
the
manual
device
listing.
AARGHH!
I
am
almost
to
the
point
of
selling
this
laptop,
or
smashing
it
on
the
front
steps
of
microsoft,
or
shelling
out
\$100
I
should
not
have
to
for
a
Creative
PCMCIA
Sound
Blaster
Audigy
2
ZS
THX
Notebook
Sound
Card.

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Thanks.

--

toshiba
tecra9100
notebook
1.80
gigahertz
Intel
Mobile
Pentium
4M
512
kilobyte
secondary
memory
cache
S3
Graphics
SuperSavage/IXC
1179
AND
A
LOST
Yamaha
AC-XG
AC""97

"realcestmoi"
wrote:

Hi
there
welcome
again.

Try
showing
the
hidden
devices
under
device
mangager
by
copying
this
text
and
pasting

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it
into
a
text
file:
set
devmgr_show_nonpresent_devices=1
cd
%SystemRoot%
\system32
start
devmgmt.msc

Now
save
it
as
Autoexec.bat

when
done
double
click
it
and
the
device
manager
will
open
in
there
click
the
view
tab
and
mark
show
hidden
devices
check
if
the
sound
card
Yamaha
AC-XG
AC""97
(
toshiba

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shows
this
sound
card
Yamaha
AC-XG
Sound
Driver
<http://209.167.114.38/support/Download/files>
)
is
there
hidden
under
sound
devices,
if
so
remove
it
and
try
the
forced
install
again
after
you
have
rebooted.

<http://www.toshiba.ca/web/product.grp?section>

Best
regards,
Michel
Denie

"jgreg"
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:44AA41E7-9563-4F34-BCE6-6D7C>

Thanks
again!
I
have
tried

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selecting
and
installing
all
sound
hardware
from
the
select
list
with
no
luck.
I
thought
that
was
going
to
be
the
cure.
I
think
I
will
try
it
again
just
in
case
I
missed
something,
although
I
did
go
over
every
hardware
option
twice.
Maybe
there
is
something
I
missed
with

Re: XP update loses sound card

drivers
during
that.
Thanks.

toshiba
tecre9100
notebook
1.80
gigahertz
Intel
Mobile
Pentium
4M
512
kilobyte
secondary
memory
cache
S3
Graphics
SuperSavage/IXC
1179
AND
A
LOST
Yamaha
AC-XG
AC""97

"realcestmoi"
wrote:

Hi
there
you
are
most
welcome;)

Did
you
try
a
forced
install,
so
ad
new

Re: XP update loses sound card

hardware
->
(
no
autodetection)
soundcard
and
point
to
the
correct
driver?

Best
regards,
Michel
Denie

"jgreg"
<jgreg@xxxxxxxxxxxxxxxxxxxxxx
wrote
in
message
news:F51564AE-2BC7-4F7

Thanks
for
the
reply
Michel.
Unfortunately
your
advice
was
already
covered
in
my
original
post.
I
appreciate
your
willingness
to
help,
but
the
hardware
is
not

Re: XP update loses sound card

detected
so
driver
rollback
or
hardware
uninstallation
is
a
non-issue.
It
broke
when
I
updated
XP
so
I
have
to
fix
it.
I
have
been
out
of
sound
for
months.
I
have
tried
every
driver
version
from
the
manufacturer
as
well
as
the
Yamaha
AC-XG
update
from
microsoft,
but
drivers
will

Re: XP update loses sound card

not
correctly
install
if