



Re: XP update loses sound card

Best regards,  
Michel Denie

"jgreg" <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:8278CB1C-5913-438B-97FC-506563F8EA35@xxxxxxxxxxxxxxxxxxxx

Hello,  
I did use the autoexec.bat you typed out for me and it does  
show more  
hidden  
devices. I typed them all out a few posts down.  
The WINMM WDM Audio driver is out of the list now. The  
kernel system  
audio  
device is back in the list and greyed out.  
I have tried to manually install the sound card. There is  
nothing  
detected  
automatically anyway. Down in the previous posts I listed  
some of what  
what  
is available to me in the maual install list. The only Yamaha  
product  
available, which I have tried, is the yamaha OPL3-SAx  
Reserved and WDM  
Driver.  
Thanks

---  
toshiba tecra9100 notebook  
1.80 gigahertz Intel Mobile Pentium 4M  
512 kilobyte secondary memory cache  
S3 Graphics SuperSavage/IXC 1179  
AND A LOST Yamaha AC-XG AC''''''97

"realcestmoi" wrote:

Hi there,

Is the Microsoft WINMM WDM Audio out  
of the list of hardware now?

Did you try to make a manual (forced)  
install of the Yamaha AC-XG ?

I suggested the making of the autoexec.bat

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and running it because some hidden devices will not show up despite the fact you choose show hidden devices, so did you try doing it that way?

Best regards,  
Michel Denie

"jgreg"  
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:16205602-B280-4655-95D5-64AA2A546647@xxxxxxxxxxxxxxxxxxxx](mailto:news:16205602-B280-4655-95D5-64AA2A546647@xxxxxxxxxxxxxxxxxxxx)

Hello again,  
The sound is enabled and uninstalling the Microsoft WINMM WDM Audio Compatibility Driver did not work.  
One unusual thing was I did uninstall the Microsoft Kernel System Audio Device and some of the greyed out icons became greyed(if that is the right way to say it)  
Thanks

--  
toshiba tecra9100 notebook  
1.80 gigahertz Intel Mobile Pentium 4M  
512 kilobyte secondary memory cache  
S3 Graphics  
SuperSavage/IXC 1179  
AND A LOST Yamaha AC-XG AC""97

"realcestmoi" wrote:

Hi there,  
  
1) Check if  
in your bios

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settings  
your sound  
is enabled.

2) Try  
uninstalling  
the  
'Microsoft  
WINMM  
WDM  
Audio  
Compatibility  
Driver'  
entry in  
your  
devices and  
reboot the  
computer  
and see if  
sound is  
working  
now.

Let me  
know if  
more help is  
needed  
please?

Best  
regards,  
Michel  
Denie

"jgreg"  
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in  
message

[news:B19B791B-488C-435F-AEFF-38FB69247309@xxxxxxxxxxx](mailto:news:B19B791B-488C-435F-AEFF-38FB69247309@xxxxxxxxxxx)

Hello  
and  
thanks  
again!  
I  
have  
been  
out  
of  
town

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so  
sorry  
to  
not  
post  
in  
a  
few  
days.  
I  
have  
been  
to  
my  
device  
manager  
many  
times  
and  
shown  
hidden  
devices.  
There  
is  
no  
Yamaha  
AC-XG  
so  
no  
luck  
there.  
Under  
"Sound,  
video  
and  
game  
controllers"  
I  
have:  
Audio  
Codecs  
Legacy  
Audio  
Drivers  
Legacy  
Video  
Capture  
Devices  
Media  
Control  
Devices

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Video  
Codecs  
AND  
WITH  
THE  
SPEAKER  
ICON  
GREYED  
OUT  
I  
HAVE:  
Microsoft  
Kernel  
Acoustic  
Echo  
Canceller  
Microsoft  
Kernel  
Audio  
Splitter  
Microsoft  
Kernel  
DLS  
Synthesizer  
Microsoft  
Kernel  
DRM  
Audio  
Descrambler  
Microsoft  
Kernel  
GS  
Wavetable  
Synthesizer  
Microsoft  
Kernel  
System  
Audio  
Device  
Microsoft  
Kernel  
Wave  
Aduio  
Mixer  
Microsoft  
Streaming  
Clock  
Proxy  
Microsoft  
Streaming  
Quality

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Manager  
Proxy  
Microsoft  
Streaming  
Service  
Proxy  
Microsoft  
WINMM  
WDM  
Audio  
Compatibility  
Driver

When  
I  
try  
to  
force  
install  
I  
add  
a  
new  
hardware  
device  
and  
select  
manually  
from  
the  
list  
of  
Sound,  
and  
video  
and  
game  
controllers  
because  
no  
sound  
card  
is  
ever  
detected  
automatically.  
The  
notebook  
is  
listed  
as

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having  
Yamaha®  
YMF753  
16-bit  
stereo.  
Ver.2.0  
SoundBlaster  
Pro  
Compatible  
Built-in  
stereo  
speakers  
in  
the  
link  
you  
sent  
Michel.  
In  
my  
manufacturer  
and  
model  
list  
I  
have  
a  
creative  
technology  
and  
a  
yamaha  
entry.  
The  
creative  
has  
the  
drivers  
"game  
port  
for  
creative"  
and  
"soundblaster  
16  
or  
AWE32  
or  
compatible  
[WDM]"  
The

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Yamaha  
manufacturer  
has  
the  
drivers  
"game  
port,  
yamaha  
OPL3-SAx  
Reserved  
and  
WDM  
Driver"

I  
have  
tried  
installing  
the  
yamaha  
device  
with  
drivers,  
changing  
drivers,  
rebooting,  
uninstalling,  
repeating  
all  
this  
over  
and  
over.

I  
have  
also  
tried  
many  
of  
the  
entries  
in  
the  
manual  
device  
listing.  
AARGHH!

I  
am  
almost  
to  
the

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point  
of  
selling  
this  
laptop,  
or  
smashing  
it  
on  
the  
front  
steps  
of  
microsoft,  
or  
shelling  
out  
\$100  
I  
should  
not  
have  
to  
for  
a  
Creative  
PCMCIA  
Sound  
Blaster  
Audigy  
2  
ZS  
THX  
Notebook  
Sound  
Card.  
Thanks.  
--  
toshiba  
tecra9100  
notebook  
1.80  
gigahertz  
Intel  
Mobile  
Pentium  
4M  
512  
kilobyte  
secondary  
memory

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cache  
S3  
Graphics  
SuperSavage/IXC  
1179  
AND  
A  
LOST  
Yamaha  
AC-XG  
AC""97

"realcestmoi"  
wrote:

Hi  
there  
welcome  
again.

Try  
showing  
the  
hidden  
devices  
under  
device  
mangager  
by  
copying  
this  
text  
and  
pasting  
it  
into  
a  
text  
file:  
set  
devmgr\_show\_nonpresent\_devices=1  
cd  
%SystemRoot%  
\system32  
start  
devmgmt.msc

Now  
save

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it  
as  
Autoexec.bat

when  
done  
double  
click  
it  
and  
the  
device  
manager

will  
open  
in

there  
click  
the

view  
tab  
and

mark  
show  
hidden

devices  
check  
if

the  
sound  
card

Yamaha  
AC-XG  
AC""97

(  
toshiba  
shows

this  
sound  
card

Yamaha  
AC-XG  
Sound

Driver  
[http://209.167.114.38/support/Download/files\\_downl](http://209.167.114.38/support/Download/files_downl)

)  
is  
there  
hidden  
under  
sound

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devices,  
if  
so  
remove  
it  
and  
try  
the  
forced  
install  
again  
after  
you  
have  
rebooted.

<http://www.toshiba.ca/web/product.grp?section=1&g>

Best  
regards,  
Michel  
Denie

"jgreg"  
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:44AA41E7-9563-4F34-BCE6-6D7CE33136>

Thanks  
again!  
I  
have  
tried  
selecting  
and  
installing  
all  
sound  
hardware  
from  
the  
select  
list  
with  
no  
luck.  
I  
thought

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that  
was  
going  
to  
be  
the  
cure.  
I  
think  
I  
will  
try  
it  
again  
just  
in  
case  
I  
missed  
something,  
although  
I  
did  
go  
over  
every  
hardware  
option  
twice.  
Maybe  
there  
is  
something  
I  
missed  
with  
drivers  
during  
that.  
Thanks.  
--  
toshiba  
tecra9100  
notebook  
1.80  
gigahertz  
Intel  
Mobile  
Pentium  
4M  
512

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kilobyte  
secondary  
memory  
cache  
S3  
Graphics  
SuperSavage/IXC  
1179  
AND  
A  
LOST  
Yamaha  
AC-XG  
AC""97

"realcestmoi"  
wrote:

Hi  
there  
you  
are  
most  
welcome;)

Did  
you  
try  
a  
forced  
install,  
so  
ad  
new  
hardware  
->  
(  
no  
autodetection)  
soundcard  
and  
point  
to  
the  
correct  
driver?

Best  
regards,

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Michel  
Denie

"jgreg"  
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx  
wrote  
in  
message  
news:F51564AE-2BC7-4F71-BD0:

Thanks  
for  
the  
reply  
Michel.  
Unfortunately  
your  
advice  
was  
already  
covered  
in  
my  
original  
post.  
I  
appreciate  
your  
willingness  
to  
help,  
but  
the  
hardware  
is  
not  
detected  
so  
driver  
rollback  
or  
hardware  
uninstallation  
is  
a  
non-issue.  
It  
broke  
when  
I  
updated

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XP  
so  
I  
have  
to  
fix  
it.  
I  
have  
been  
out  
of  
sound  
for  
months.  
I  
have  
tried  
every  
driver  
version  
from  
the  
manufacturer  
as  
well  
as  
the  
Yamaha  
AC-XG  
update  
from  
microsoft,  
but  
drivers  
will  
not  
correctly  
install  
if  
Windows  
will  
not  
detect  
the  
soundcard.  
The  
XP  
updates  
mess  
with

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something  
in  
the  
registry  
or  
something  
that  
prevents  
the  
perfectly  
installed  
soundcard  
from  
being  
detected.  
Please  
see  
entire  
original  
post.  
Thanks

--  
toshiba  
tecra9100  
notebook  
1.80  
gigahertz  
Intel  
Mobile  
Pentium  
4M  
512  
kilobyte  
secondary  
memory  
cache  
S3  
Graphics  
SuperSavage/IXC  
1179  
AND  
A  
LOST  
Yamaha  
AC-XG  
AC""97

"realcestmoi"  
wrote:

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Hi  
there,

This  
is  
quit  
normal  
if  
you  
download  
drivers  
from  
MS  
update,  
drivers  
should  
be  
downloaded  
from  
the  
manufacturers  
website  
and  
only  
if  
really  
needed:  
if  
it  
ain't  
broke:  
do  
not  
fix  
it.

Try  
rolling  
back  
on  
the  
current  
not  
working  
driver  
and  
install  
a  
new

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driver  
if  
really  
needed.  
Deleting  
the  
device  
and  
reinstalling  
might  
help.

Best  
regards,  
Michel  
Denie

"jgreg"  
<jgreg@xxxxxxxxxx>  
wrote  
in  
message  
[news:4CE3E4B4-01...](mailto:news:4CE3E4B4-01...)

Hello,  
this  
is  
the  
poster  
here  
again  
asking  
for  
any  
new  
advice  
on  
this