

Re: XP update loses sound card

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-12/msg00648.html>

- *From:* jgreg <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 14 Dec 2006 15:51:01 -0800
-

Hello,

I did use the autoexec.bat you typed out for me and it does show more hidden devices. I typed them all out a few posts down.

The WINMM WDM Audio driver is out of the list now. The kernel system audio device is back in the list and greyed out.

I have tried to manually install the sound card. There is nothing detected automatically anyway. Down in the previous posts I listed some of what what is available to me in the maual install list. The only Yamaha product available, which I have tried, is the yamaha OPL3-SAx Reserved and WDM Driver.

Thanks

—

toshiba tecra9100 notebook
1.80 gigahertz Intel Mobile Pentium 4M
512 kilobyte secondary memory cache
S3 Graphics SuperSavage/IXC 1179
AND A LOST Yamaha AC-XG AC""""97

"realcestmoi" wrote:

Hi there,

Is the Microsoft WINMM WDM Audio out of the list of hardware now?

Did you try to make a manual (forced) install of the Yamaha AC-XG ?

I suggested the making of the autoexec.bat and running it because some hidden devices will not show up despite the fact you choose show hidden devices, so did you try doing it that way?

Best regards,
Michel Denie

"jgreg" <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:16205602-B280-4655-95D5-64AA2A546647@xxxxxxxxxxxxxxxxxxxx>

Re: XP update loses sound card

Hello again,

The sound is enabled and uninstalling the Microsoft WINMM WDM Audio Compatibility Driver did not work.

One unusual thing was I did uninstall the Microsoft Kernel System Audio Device

and some of the greyed out icons became greyed(if that is the right way to say it)

Thanks

--

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"realcestmoi" wrote:

Hi there,

1) Check if in your bios settings your sound is enabled.

2) Try uninstalling the 'Microsoft WINMM WDM Audio Compatibility Driver'

entry in your devices and reboot the computer and see if sound is working

now.

Let me know if more help is needed please?

Best regards,

Michel Denie

"jgreg" <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:B19B791B-488C-435F-AEFF-38FB69247309@xxxxxxxxxxxxxxxxxxxx

Hello and thanks again!

I have been out of town so sorry to not post in a few days.

I have been to my device manager many times and shown hidden devices.

There

is no Yamaha AC-XG so no luck there.

Under "Sound, video and game controllers" I have:

Audio Codecs

Legacy Audio Drivers

Legacy Video Capture Devices

Re: XP update loses sound card

Media Control Devices
Video Codecs
AND WITH THE SPEAKER ICON
GREYED OUT I HAVE:
Microsoft Kernel Acoustic Echo Canceller
Microsoft Kernel Audio Splitter
Microsoft Kernel DLS Synthesizer
Microsoft Kernel DRM Audio Descrambler
Microsoft Kernel GS Wavetable Synthesizer
Microsoft Kernel System Audio Device
Microsoft Kernel Wave Audio Mixer
Microsoft Streaming Clock Proxy
Microsoft Streaming Quality Manager Proxy
Microsoft Streaming Service Proxy
Microsoft WINMM WDM Audio
Compatibility Driver

When I try to force install I add a new hardware device and select manually from the list of Sound, and video and game controllers because no sound card is ever detected automatically. The notebook is listed as having Yamaha® YMF753 16-bit stereo. Ver.2.0 SoundBlaster Pro Compatible Built-in stereo speakers in the link you sent Michel. In my manufacturer and model list I have a creative technology and a yamaha entry. The creative has the drivers "game port for creative" and "soundblaster 16 or AWE32 or compatible [WDM]" The Yamaha manufacturer has the drivers "game port, yamaha OPL3-SAx Reserved and WDM Driver" I have tried installing the yamaha device with drivers, changing drivers, rebooting, uninstalling, repeating all this over and over. I have also tried many of the entries in the manual device listing. AARGHH! I am almost to

Re: XP update loses sound card

the
point of selling this laptop, or smashing it on
the front steps of
microsoft,
or shelling out \$100 I should not have to for
a Creative PCMCIA Sound
Blaster
Audigy 2 ZS THX Notebook Sound Card.
Thanks.

--
toshiba tecra9100 notebook
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S3 Graphics SuperSavage/IXC 1179
AND A LOST Yamaha AC-XG AC""97

"realcestmoi" wrote:

Hi there welcome again.

Try showing the hidden
devices under device
manager by copying this
text
and pasting it into a text file:
set
devmgr_show_nonpresent_devices=1
cd %SystemRoot%
\system32
start devmgmt.msc

Now save it as Autoexec.bat

when done double click it
and the device manager will
open in there
click

the view tab and mark show
hidden devices check if the
sound card

Yamaha
AC-XG AC""97 (toshiba
shows this sound card
Yamaha AC-XG Sound
Driver

http://209.167.114.38/support/Download/files_downloads/s2410/S241BPSN.e

)
is there hidden under sound
devices, if so remove it and

Re: XP update loses sound card

try the
forced
install again after you have
rebooted.

<http://www.toshiba.ca/web/product.grp?section=1&group=223&product=379>

Best regards,
Michel Denie

"jgreg"
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:44AA41E7-9563-4F34-BCE6-6D7CE33136AE@xxxxxxxxxxxxxxxxxxxx

Thanks
again!
I have tried
selecting
and
installing all
sound
hardware
from the
select
list with no
luck. I
thought that
was going
to be the
cure. I think
I
will
try it again
just in case
I missed
something,
although I
did go over
every
hardware
option
twice.
Maybe
there is
something I
missed with
drivers
during
that.

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Thanks.

--

toshiba
tecra9100
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memory
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S3 Graphics
SuperSavage/IXC
1179
AND A
LOST
Yamaha
AC-XG
AC""97

"realcestmoi"

wrote:

Hi
there
you
are
most
welcome;)

Did
you
try
a
forced
install,
so
ad
new
hardware
->
(
no
autodetection)
soundcard
and

Re: XP update loses sound card

point
to
the
correct
driver?

Best
regards,
Michel
Denie

"jgreg"
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote
in
message

news:F51564AE-2BC7-4F71-BD05-0F7F1248AFE4@xxx

Thanks
for
the
reply
Michel.
Unfortunately
your
advice
was
already
covered
in
my
original
post.
I
appreciate
your
willingness
to
help,
but
the
hardware
is
not
detected
so
driver
rollback
or
hardware
uninstallation

Re: XP update loses sound card

is
a
non-issue.
It
broke
when
I
updated
XP
so
I
have
to
fix
it.
I
have
been
out
of
sound
for
months.
I
have
tried
every
driver
version
from
the
manufacturer
as
well
as
the
Yamaha
AC-XG
update
from
microsoft,
but
drivers
will
not
correctly
install
if
Windows
will
not

Re: XP update loses sound card

detect
the
soundcard.
The
XP
updates
mess
with
something
in
the
registry
or
something
that
prevents
the
perfectly
installed
soundcard
from
being
detected.
Please
see
entire
original
post.
Thanks

--
toshiba
tecre9100
notebook
1.80
gigahertz
Intel
Mobile
Pentium
4M
512
kilobyte
secondary
memory
cache
S3
Graphics
SuperSavage/IXC
1179
AND
A

Re: XP update loses sound card

LOST
Yamaha
AC-XG
AC""97

"realcestmoi"
wrote:

Hi
there,

This
is
quit
normal
if
you
download
drivers
from
MS
update,
drivers
should
be
downloaded
from
the
manufacturers
website
and
only
if
really
needed:
if
it
ain't
broke:
do
not
fix
it.

Try
rolling
back
on
the

Re: XP update loses sound card

current
not
working
driver
and
install
a
new
driver
if
really
needed.
Deleting
the
device
and
reinstalling
might
help.

Best
regards,
Michel
Denie

"jgreg"
<jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:4CE3E4B4-0DF4-4DAD-9A15-C6E>

Hello,
this
is
the
poster
here
again
asking
for
any
new
advice
on
this
subject.
Any
other
Tecra9100

Re: XP update loses sound card

users
out
there?
Is
your
sound
working
after
all
the
updates?
I
miss
sound.

toshiba
tecre9100
notebook
1.80
gigahertz
Intel
Mobile
Pentium
4M
512
kilobyte
secondary
memory
cache
S3
Graphics
SuperSavage/IXC
1179
AND
A
LOST
Yamaha
AC-XG
AC""97

"jgreg"
wrote:

This
is
a
much
addressed
topic

Re: XP update loses sound card

and
I
have
tried
everything
I
can
find
and
cannot
get
XP
update
to
work
with
my
sound
card.
To
add
to
my
annoyance,
xp
does
not
work
with
my
newer
video
card
for
microsoft
games
like
Age
of
Empires.
I
have
read
that
the
XP
update
is
incompatible
with
my

Re: XP update loses sound card

soundcard,
but
I
refuse
to
believe
that
there
is
not
some
advanced
fix
for
this.

I
have
a
Tecra
9100
notebook
with
an
integrated
Yamaha
AC-XG
soundcard.
It
came
with
a
pre-service
pack
version
of
Windows.
Before
updating,
windows
automatically
installed
an
Intel
82801
CA/CAM
AC'97
driver
and
the
sound

Re: XP update loses sound card

worked
fine.
After
updating,
my
sound
card
can
not
be
found.
The
soundcard
is
installed
but
XP
says
it
is
not.
No
conflicts,
just
not
installed.
No
drivers
to
rollback.
Restoring
to
an
earlier
point
does
not
work.
Volume
and
sound
control
is
greyed
out.
Adding
a
new
device
finds
nothing.

Re: XP update loses sound card

Selecting
a
standard
device
from
the
hardware
list