

# Re: error code 0x8DDD0004

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-12/msg00455.html>

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- *From:* "TaurArian [MS-MVP]" <[taurarianREMOVECAPS@xxxxxxxxxx](mailto:taurarianREMOVECAPS@xxxxxxxxxx)>
  - *Date:* Mon, 11 Dec 2006 19:04:36 +1100
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ActiveX controls may not load as expected in Internet Explorer due to defense in depth changes introduced in cumulative security update 896688 (MS05-052)  
<http://support.microsoft.com:80/Default.aspx?kbid=909889>

When accessing the Update site, you receive the 0x8ddd0004 error  
<http://update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=36&ln=en&IsMu=False>

Error that you see in the upper-right corner when you visit the Windows Update Web site on a Windows XP-based computer: "[Error number: 0x8DDD0004]"  
<http://support.microsoft.com:80/kb/914224/en-us>

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TaurArian [MS-MVP] 2005-2007 - Australia  
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<http://www.dts-l.org/goodpost.htm>

Need more help? <http://support.microsoft.com/?scid=ph:en-us:6527>

Get Safe online: <http://www.getsafeonline.org/>

(Links to web pages and MSKB Articles are posted for the purposes of keeping the information current)

"Tired of technology" <[Tiredoftechnology@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Tiredoftechnology@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:334E69B7-3240-43C4-BC8D-5953EC487377@xxxxxxxxxxxxxxxxxxxxx>

| Thanks Gerry for the advice. However, I followed instructions but when I got  
| to the programs section there was no manage add-ons to select. There was only  
| stuff like HTML editor, e-mail, newsgroups etc.

| I don't believe I was ever able to download the service pack 2, I think it  
| is still service pack 1. Or maybe I don't have the right edition of internet  
| explorer? The link you posted mentioned IE 6.

| Any other advice would be appreciated. Thanks again.

|

| "Gerry Cornell" wrote:

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| > Error message when you scan for updates on a Windows XP Service Pack

| > 2-based computer: "Error number: 0x8DDD0004"

|> <http://support.microsoft.com/kb/914227>  
|>  
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|>  
|> Hope this helps.  
|>  
|> Gerry  
|> ~~~~  
|> FCA  
|> Stourport, England  
|>  
|> Enquire, plan and execute  
|> ~~~~~  
|>  
|> "Tired of technology" <Tired of technology@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
|> wrote in message  
|> [news:9F58D08F-7B37-4A6A-AF04-A1AA64B9E62F@xxxxxxxxxxxxxxxxxxxx](mailto:news:9F58D08F-7B37-4A6A-AF04-A1AA64B9E62F@xxxxxxxxxxxxxxxxxxxx)  
|>> I have little knowledge of computers, and need help bad. I have windows  
|>> XP.  
|>> Version I think is 5.1.2600 service pack 1. (I could never down load  
|>> Service  
|>> pack 2)  
|>> Everytime I try to down load up dates, things crash and I have to  
|>> re-install windows. This works sometimes, other times I have to  
|>> re-install  
|>> more than one before it works. But every few days the screen I'm  
|>> working on  
|>> disappears and goes to a page that says some exception has ocured and  
|>> windows had to shut down . I then have to re-install everything again.  
|>> After re-installing everything Dec 9/06, I tried to down load updates  
|>> and  
|>> got the error code 0x8DDD0004. I found a list of error codes and  
|>> definitions  
|>> somewhere on this site, but there was no explanation of this code.  
|>> Help please.  
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|>  
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