

Re: XP update loses sound card

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-12/msg00156.html>

- *From:* jgreg <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 2 Dec 2006 09:00:01 -0800
-

Thanks for the reply Michel.

Unfortunately your advice was already covered in my original post. I appreciate your willingness to help, but the hardware is not detected so driver rollback or hardware unistallation is a non-issue. It broke when I updated XP so I have to fix it. I have been out of sound for months. I have tried every driver version from the manufacturer as well as the Yamaha AC-XG update from microsoft, but drivers will not correctly install if Windows will not detect the soundcard. The XP updates mess with something in the registry or something that prevents the perfectly installed soundcard from being detected. Please see entire original post.

Thanks

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toshiba tecra9100 notebook
1.80 gigahertz Intel Mobile Pentium 4M
512 kilobyte secondary memory cache
S3 Graphics SuperSavage/IXC 1179
AND A LOST Yamaha AC-XG AC""97

"realcestmoi" wrote:

Hi there,

This is quit normal if you download drivers from MS update, drivers should be downloaded from the manufacturers website and only if really needed: if it ain't broke: do not fix it.

Try rolling back on the current not working driver and install a new driver if really needed. Deleting the device and reinstalling might help.

Best regards,
Michel Denie

"jgreg" <jgreg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:4CE3E4B4-0DF4-4DAD-9A15-C6E03AADF8DB@xxxxxxxxxxxxxxxxxxxx>

Re: XP update loses sound card

Hello, this is the poster here again asking for any new advice on this subject.

Any other Tecra9100 users out there? Is your sound working after all the updates?

I miss sound.

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"jgreg" wrote:

This is a much addressed topic and I have tried everything I can find and cannot get XP update to work with my sound card. To add to my annoyance, xp does not work with my newer video card for microsoft games like Age of Empies. I have read that the XP update is incompatible with my soundcard, but I refuse to believe that there is not some advanced fix for this.

I have a Tecra 9100 notebook with an integrated Yamaha AC-XG soundcard. It came with a pre-service pack version of Windows. Before updating, windows automatically installed an Intel 82801 CA/CAM AC'97 driver and the sound worked fine. After updating, my sound card can not be found. The soundcard is installed but XP says it is not. No conflicts, just not installed. No drivers to rollback. Restoring to an earlier point does not work. Volume and sound control is greyed out. Adding a new device finds nothing. Selecting a standard device from the hardware list does not work. Belarc Advisor finds nothing. My System Info finds nothing. My windows

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audio
in computer management is set to automatic. My sound is up.
I have all
the
newest and older drivers and tried them, but drivers will not
work if XP
does
not recognize the hardware.

I remember reading somewhere that XP does something
kernel-wise that
keeps
the hardware from being detected.

Is there any new advice out there? Help is much appreciated.
Thanks.

—
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