

Re: Windows Update – error 0x800A0046

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-10/msg00318.html>

- *From:* "TaurArian [MS-MVP]" <taurarianREMOVECAPS@xxxxxxxxxx>
 - *Date:* Thu, 5 Oct 2006 17:38:14 +1000
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Error message when you visit the Windows Update Web site or the Microsoft Update Web site: "0x800A0046"

<http://support.microsoft.com/kb/910338/en-us>

One of the following entries may be logged in the %windir%\Windowsupdate.log file:

Date Time 3096 c1c COMAPI WARNING: Unable to listen to self-update/shutdown event (hr=0X80070005) Date Time 3096 c1c COMAPI WARNING: Unable to establish connection to the service. (hr=80070005)

You may receive an error message when you search for available updates on the Windows Update Web site

<http://support.microsoft.com/?kbid=883821>

What causes Error 0x800a0046

<http://www.updatexp.com/0x800a0046.html>

When searching for available updates on the Update site, you receive the 0x800A0046 error.

<http://update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=20&ln=en>

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TaurArian [MS-MVP] 2005-2007 – Australia
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<http://www.dts-l.org/goodpost.htm>

Need more help? <http://support.microsoft.com/?scid=ph:en-us:6527>

(Links to web pages and MSKB Articles are posted for the purposes of keeping the information current)

"chris" <chris@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:D253A59F-086D-4908-947D-E7E3B9344546@xxxxxxxxxxxxxxxxxxxx>

| When trying to manually do a windows update, the express update selection
| checks for the latest update. The recommendation is to change the Internet
| explorer security settings by enabling the Userdata persistence. When trying
| to comply, the Userdata persistence was already enabled. What should I do?
| There is supposed to be a critical security update for IE and it appears that

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| I cannot get updates. I have windows xp home edition with service pack 2.

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| chris

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